

2 Section A – Section G

GENERAL SUBSCRIBER SERVICES TARIFF

Mountain Rural Telephone
Cooperative

Section A
Original Sheet 1

DEFINITION OF TERMS

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GENERAL SUBSCRIBER SERVICES TARIFF

Mountain Rural Telephone Cooperative
Incorporated

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Mountain Rural Telephone
Cooperative

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General Manager

MOUNTAIN RURAL TELEPHONE COOPERATIVE CORP., INC.

OF

WEST LIBERTY, KENTUCKY

RATES, RULES AND REGULATIONS FOR FURNISHING

INTRASTATE ACCESS SERVICES

WITHIN ITS

WEST LIBERTY, JEPHTHA, EZEL, HAZEL GREEN
CAMPTON, SANDY HOOK, FRENCHBURG RURAL EXCHANGES

FILED WITH THE PUBLIC SERVICE COMMISSION
OF KENTUCKY

ISSUED January 25, 1984
Date

EFFECTIVE January 1, 1984
Date

BY Bernard E. Hild
Name

GENERAL MANAGER

Title PUBLIC SERVICE COMMISSION
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MOUNTAIN RURAL TELEPHONE COOPERATIVE
CORPORATION, INCORPORATED

P. S. C. KY. NO. _____

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ORIGINAL SHEET _____

PART I

TITLE PAGE

SCHEDULE OF TARIFF CONCURRENCE

APPLYING TO

INTRASTATE ACCESS SERVICES

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ISSUED January 25, 1984 EFFECTIVE January 1, 1984
Date Date

BY Bennett E. Hiep
Name

General Manager
Title

INTRASTATE ACCESS SERVICE

- I. Concurrence in Tariffs Filed By Others
- A. Mountain Rural Telephone concurs in the rates, rules and regulations governing intrastate access service as filed on an interim basis by South Central Bell with the exception of the sections involving Billing and Collection Services and End User Access Services.
 - B. Mountain Rural concurs in the rates, rules and regulations governing intrastate access billing and collection services as filed in the ECA interstate FCC No. 1 tariff Section 8.
 - C. Mountain Rural extends this concurrence to any and all changes which may be made in these tariffs subsequent to this date.
 - D. Mountain Rural hereby expressly reserves the right to cancel and make void this statement of concurrence at any such time as it appears that such cancellation is in the best interest of Mountain Rural Telephone Cooperative.

ISSUED January 25, 1984
Date

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Date

BY *Bennett E. Hies*
GENERAL MANAGER

PUBLIC SERVICE COMMISSION
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Mountain Rural Telephone
Cooperative

ACCESSORIES

ADDITIONAL LISTING

ANSWERING SERVICE LINES

APPLICANT

AUTHORIZED PROTECTIVE CONNECTING MODULE

AUTHORIZED USER

A person, firm or corporation (other than the customer) on whose premises a telephone, PBX, or private line service or channel is located and who may communicate over such channels in accordance with the terms of this Tariff.

AUXILIARY INTERCOMMUNICATIONS SYSTEMS

Auxiliary Intercommunications Systems provide internal voice communications within a customer's premise by means of one-way or two-way intercom systems. They are not interconnected to outside toll telephone facilities even though they may be connected internally to a telephone system.

AUXILIARY LINE

An additional individual line main station used for one-way (inward to the subscriber) service.

BASE RATE

A schedule rate for any form of exchange service or equipment which does not include mileage charges.

BASE RATE AREA

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GENERAL SUBSCRIBER SERVICES TARIFF

Mountain Rural Telephone
Cooperative

Section A
Original Sheet 5

A specific area within an exchange service area as set forth in the telephone utilities tariffs, maps or descriptions, Local Exchange Service within this area is furnished at uniform rates without extra mileage charges.

BASIC TELEPHONE SERVICE

For the purpose of establishing rate and charges basic telephone service is 1, 2, or 4 party business or residential service.

BASIC TERMINATION CHARGE

See "Termination Charge"

BUILDING (Same)

The term "same building" is to be interpreted as a structure under one roof, or two or more structures under separate roofs but connected by enclosed passageways in which the wires or cables of the company can be safely run provided the plant facility requirements are not appreciably greater than would be required normally if all structures were under one roof. In those cases where there are several structures under separate roofs but connected by enclosed passageways and the plant facility requirements for furnishing service are appreciably greater, than would be required normally if all the structures were under one roof, the term "same building" applies individually to each of the separate structures. Pipes and conduits are not considered enclosed passageways.

BUSINESS SERVICE

Telecommunications service provided a customer where the use is primarily or substantially of a business, professional, institutional or otherwise occupational nature.

CALL

An attempted or completed communication.

CANCELLATION CHARGE

A charge applicable under certain conditions when an application for service and/or facilities is cancelled in whole or in part prior to the completion of the work involved.

CENTRAL OFFICE

A switching unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangement for terminating and interconnecting customer lines and trunks or trunks only. There may be more than one central office in an exchange.

CENTRAL OFFICE LINE

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GENERAL SUBSCRIBER SERVICES TARIFF

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Section A
Original Sheet 6

See "Exchange Line"

CERTIFICATE

Certificate of Public Convenience and Necessity issued by the Commission to telephone utilities.

CHANNEL

A path for communication between two or more stations or telephone utility offices, furnished in such a manner as the carrier may elect, whether by wire, radio or a combination thereof and whether or not by a single physical facility or route.

CIRCUIT MEASUREMENT

See "Route Measurement" under MILEAGE CHARGES.

CLASS OF SERVICE

A description of telephone service furnished a subscriber in terms such as:

1) For Exchange Service:

A. Grade of Line: Individual Line, 2-Party Line, 4-Party Line, etc. (See also "Primary Class of Service").

B. Type of Rate: Flat rate or message rate.

C. Character of Use: Business or residence.

D. Dialing Method: Touch or Rotary.

2) For Long Distance Service:

A. Type of Call: Station to Station or person to person.

3) For Wide Area Telephone Service:

A. Type of Rate: Full time or measured time.

COIN TELEPHONE

A station, either public or semi-public, equipped with a device for collecting money in payment of telephone messages.

COMMISSION

Kentucky Public Service Commission

COMMUNICATIONS SYSTEMS

Communications Systems are channels or other facilities which are capable, when not connected to the telecommunications systems of two-way communications between customer-provided terminal equipment or Company stations.

CONNECTING ARRANGEMENT

The equipment provided by the Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Company, or of facilities of the Company with other facilities of the Company.

CONNECTING COMPANY

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GENERAL SUBSCRIBER SERVICES TARIFF

Mountain Rural Telephone
Cooperative

Section A
Original Sheet 7

A corporation, association, partnership or individual owning or operating one or more exchanges and with which communications services are interchanged.

CONSTRUCTION CHARGE

A separate non-recurring charge made to the construction of facilities in excess of those contemplated under the rates quoted in the Local Exchange Service Section of the Tariff.

CONTINUOUS PROPERTY

The plot of ground, together with any buildings thereon, occupied by the customer, which is not divided by public highways or separated by property occupied by others. Where a customer occupies property on both sides of a street, alley, highway, body of water, railroad right-of-way, etc., and the properties would otherwise be continuous, such properties are treated as continuous property provided local wire or cable facilities are used and the customer furnishes all local distribution pole line facilities or underground conduit required in connection therewith.

CONTRACT

The arrangement between a customer and the Company under which service and facilities are furnished in accordance with the applicable provisions of the Tariff.

CUSTOMER

An person, firm, partnership, corporation, municipality, cooperative, organization, governmental agency, etc., provided with telecommunications service by any utility.

CUSTOMER-PROVIDED TERMINAL EQUIPMENT

Devices or apparatus and their associated wiring, provided by a customer, which do not constitute a communications system and which, when connected to the communications path of telecommunications system, are so connected either electrically, acoustically or inductively.

DATA ACCESS ARRANGEMENT

A protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement an arrangement to identify a central office line and protective facilities and procedures to assure proper operation of the telecommunications network.

DEMARCATIION POINT

The term "DEMARKATION POINT" when used in connection with customer-provided communications channels denotes the point on the customer's premises where channels provided by or furnished to the customer are terminated in switching equipment used, at least in part, for communications with stations or customer-provided terminal equipment.

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GENERAL SUBSCRIBER SERVICES TARIFF

Mountain Rural Telephone
Cooperative

Section A
Original Sheet 8

DIAL SWITCHING EQUIPMENT

A unit of electro-mechanical or electronic or digital switching equipment used in a central office or in connection with a private branch exchange system.

DIRECT ELECTRICAL CONNECTION

A physical connection of the electrical conductors in the communications path.

DIRECTORY LISTINGS

The publication in the Company's directory of information relative to a customer's telephone number, by which telephone users may ascertain the call number of a desired station.

1. Caption Listing: The listing of a customer's name without address or telephone number followed by a series of indented listings covering branches of different departments of the business.

2. Foreign Listing: The listing of a customer in the alphabetical list of an exchange other than that for the exchange from which the customer is served.

3. Free Listing: A directory listing for which no specific charge is made.

4. Indented Listing: A directory listing indented under another listing.

5. Reference Listing: The listing of a generally accepted name of a firm or corporation followed by a reference to another listing.

DROP WIRE

Wires used to connect the circuits of open wire, aerial or underground distribution facilities to the point where connection is made with the inside wiring.

EXCHANGE

A unit established by a telephone utility for the administration of telecommunications service in a specific area for which a separate local rate schedule is provided. It may consist of one or more central offices together with associated plant facilities used in furnishing telecommunication services in that area.

EXCHANGE LINE (See Network Access Line)

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GENERAL SUBSCRIBER SERVICES TARIFF

Mountain Rural Telephone
Cooperative

Section A
First Revised Sheet 9

EXCHANGE SERVICE

The general telephone service rendered in accordance with tariff provisions. Exchange service is a general term describing as a whole the facilities provided for local intercommunication, together with the right to originate and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of this tariff.

1. Flat and Message Rate Service

A. Flat Rate Service: A classification of exchange service for which a stipulated charge is made, regardless of the amount of use.

B. Message Rate Service: A classification of non-coin box business exchange service which is charged for on the basis of amount of use.

2. Individual Line Service: A classification of exchange service which provides that only one main station shall be served by the line connecting such station with the central office. (0)

3. Foreign Central Office Service: A classification of exchange service furnished to a subscriber in a multi-office exchange from a central office other than the one from which service would normally be furnished.

4. Foreign Exchange Service: A classification of exchange service furnished to a subscriber from an exchange other than the one from which he would normally be served.

5. Touch Calling Service: A classification of exchange service furnished from certain specified central offices whereby calls are originated through the use of pushbuttons in lieu of a rotary dial.

6. Semi-Public Service: A classification of exchange service furnished at locations (L) reasonably accessible to the public but not suitable for the installation of public telephone and generally including a coin box.

7. Public Service: A classification of exchange service established under tariff provisions for use at locations chosen or accepted by the Company as suitable and necessary for furnishing service to the general public and may be equipped with or without a coin box. (L)

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Cooperative

Section A
First Revised Sheet 10

EXCHANGE SERVICE AREA

The territory, including the base rate, suburban and rural areas served by an exchange, (L) within which local telephone service is furnished at the exchange rates applicable within that area.

EXTENDED AREA SERVICE

A type of telephone service furnished under tariff provisions whereby customers of a given exchange may complete calls to and, where provided by the tariff, receive messages from one or more exchanges without the application of long distance message telecommunications charges.

EXTENSION STATION

See "Telephone Instrument"

EXTENSION RINGER

An additional ringer on the same premises and on the same line generally operated in connection with the ringer at the station location. Extension ringer are of two types:

1. Extension Bell (ordinary type): An additional bell of the type used on standard telephone instruments, connected with the same line as the first bell, but mounted separately and generally installed at some distance from the station set.
2. Extension Gong (loud ringing type): A loud sounding bell connected in the same manner as the ordinary type of extension bell, for use in noisy or other locations where the common type of bell would not be heard.

FACILITIES

All property, means and instrumentalities owned, operated, leased, licensed, used, furnished, or supplied for, by or in connection with the rendition of telephone service.

GRADE OF SERVICE

The term used in describing exchange service with respect to the number of subscribers telephones which may be connected to a central office line.

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Mountain Rural Telephone Cooperative
Incorporated

Section A
First Revised Sheet 11

(One-Party, Two-Party, Four-Party, Multi-Party).

HEADSET

A hands-free, multi-wire device containing acoustic-to-electric (transmitter) and electric-to-acoustic (receiver) transducers, normally worn on the head of the user for close talking, which provides 2-way transmission of live human speech.

INITIAL SERVICE PERIOD

The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

INSTALLATION CHARGE

A separate initial non-recurring charge, which when applied is in addition to service connection charges. This charge may be applied when the equipment furnished is in addition to an exchange line.

INTERCEPTING SERVICE

A service arrangement whereby a person calling a disconnected or discontinued telephone number is informed that, the called telephone number has been discontinued, or disconnected, or changed to another number, or that calls are received by another telephone.

JACK AND PLUG EQUIPMENT

Equipment designated to give access to inside wire at one or more points by means of a portable telephone equipped with a cord and plug to connect jacks bridged to the inside wire.

JOINT USER SERVICE

A classification of exchange service furnished to a joint user, in connection with customers' exchange service. A joint user is a person, firm, or corporation sharing the customers' exchange service in accordance with tariff provisions, but who would not otherwise be entitled to the use of the service.

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KEY TELEPHONE SET

A telephone set equipped with keys or buttons in the mounting.

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BY: *Jordan C. Neel*

KEY TELEPHONE SYSTEMS

An arrangement of equipment in combination with telephone sets and associated keys, to connect the associated telephone to any one of a limited number of exchange, PBX, intercommunicating or private lines. Line indicating, signaling, holding features, etc., are, or may be, incorporated.

LEFT-IN-INSTRUMENT

An instrument left on the premises after discontinuance of service. Also referred to as "instrumentalities-in-place."

LINK-UP KENTUCKY

Link-Up Kentucky provides subsidized assistance to qualifying low income households by providing a credit to the installation and connection charges applicable to the provisioning of residence service.

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GENERAL SUBSCRIBER SERVICES TARIFF

Mountain Rural Telephone
Cooperative

Section A
Original Sheet 12

LOCAL CALLING AREA

The area within which telecommunication service is furnished customers under a specific schedule or exchange rates. A local calling area may include one or more exchange service areas or portions of exchange service areas.

LOCAL CHANNEL

That portion of channel which connects a station to an interexchanging channel or a channel connecting two or more stations within an exchange area.

LOCAL EXCHANGE SERVICE

Telecommunication service provided within local exchange service areas in accordance with the tariffs. It includes the use of exchange facilities required to establish connections between subscribers within the exchange and between subscribers and the toll facilities serving the exchange.

LOCAL MESSAGE

A completed communication between customers' station located within the same Exchange Area or Local Service Area.

LONG DISTANCE MESSAGE SERVICE

The furnishing of facilities for telecommunication between station in different local service areas in accordance with the regulations and system of charges specified in this tariff.

1. Appointment Call-in arrangement made in advance with a particular party for the establishment of a person to person long distance message telephone conversation at a specified time.

2. Person-to-Person Call - A service whereby the person originating the call specified to the company operator a particular person to be reached, a particular mobile station to be reached through a Miscellaneous Common Carrier attendant, or a particular station, department, or office to be reached through a PBX or Centrex attendant.

3. Station-to-Station Call - A service whereby the person originating the call either dials the telephone number desired, or gives to the Company operator the telephone number of the desired station, Miscellaneous Common Carrier connecting circuit, Centrex, PBX or PBX station which is reached directly rather than through a PBX attendant, or give only the name and address under which such a number is listed, and does not specify a particular person to be reached, nor a particular mobile station to be reached through a Miscellaneous Common Carrier attendant, nor a particular station, department or office to be reached through a PBX or Centrex attendant.

MESSAGE

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GENERAL SUBSCRIBER SERVICES TARIFF

Mountain Rural Telephone
Cooperative

Section A
Original Sheet 13

A communication between two stations. Messages may be classified as follows:

1. Local Message-a communication between stations within the same local service area.
2. Toll Message-a communication between stations in different exchange areas for which a toll charge is made.

MILEAGE CHARGES

A charge applying for the use of part or all of a channel furnished by the Company.

1. Airline Measurement; The shortest distance between two points.
2. Extra Exchange Line Mileage: A charge applying in addition to the base rate for service when a customer's location is outside the base rate area but is located within the exchange area.
3. Off-Premise Service Line Mileage: The measurement applying on a line, for use of which a circuit charge is made in accordance with tariff provisions.
4. Foreign Central Office Mileage: The measurement applying to a line within the exchange connecting a customer's location to a central office other than that from which he would normally be served, for the use of which a separate charge is made in addition to the base rate, plus exchange line mileage charge if applicable.
5. Foreign Exchange Mileage: The measurement applying to a line connecting a customer's location to a central office of an exchange other than that from which the customer would normally be served for the use of which a separate charge is made in addition to the base rate, plus extension line mileage charges, if applicable.
6. Route Measurement: The actual length of a circuit between two points.

MINIMUM CONTRACT PERIOD

The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

MISCELLANEOUS COMMON CARRIERS

Miscellaneous Common Carriers, as defined in Part 21 of the Federal Communication Commission Rules, are communications common carriers which are not engaged in the business of providing either a public landline message telephone service or public message telegraph service.

MISCELLANEOUS EQUIPMENT

Equipment furnished at additional charges associated with the various classes of subscriber service.

MOBILE TELEPHONE SERVICE

A communication service provided by means of radio frequencies through a land radio-telephone base station. Connections established

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GENERAL SUBSCRIBER SERVICES TARIFF

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Cooperative

Section A
Original Sheet 14

between a wire station and a mobile or fixed unit or between two mobile or fixed units.

NETWORK ACCESS LINE

A central office or exchange line, less instrumentalities, to provide access to the local and national telecommunications network.

NETWORK CONTROL SIGNALING

The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charging signals), address signaling (e.g., dialing), calling and called number identification, audible tone signals (call progress signals indicating re-order or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.

NETWORK CONTROL SIGNALING UNIT

The terminal equipment furnished, installed and maintained by the Company for the provision of network control signaling.

NEW SUBSCRIBER

Applicants having no basic monthly service or those subscribers changing service premises.

NON-LISTED TELEPHONE

An exchange station which has the listing omitted from the telephone directory but listed in the directory assistance records.

NON-PUBLISHED TELEPHONE

An exchange station which has the listing omitted from both the telephone directory and directory assistance records at the customer's request.

PBX TRUNK

An individual exchange line terminated in a PBX switchboard or switching equipment.

PARTY LINE

A central office line designed for the connection of more than one subscriber to the same network access line.

PERSON

An corporation, company, person, partnership, firm, association or any cooperative, non-profit membership corporation or mutual association now or hereafter created.

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GENERAL SUBSCRIBER SERVICES TARIFF

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Section A
Original Sheet 15

Property which is necessary to provide service to the public as set forth in the various fixed capital accounts of the Uniform System of Accounts for telephone companies.

PORTABLE TELEPHONE

A desk or hand set equipped with a cord terminating in plug for use in connection with a circuit terminating in jacks.

PREMISES

The term "same premises" (except in connection with inside moves) shall be interpreted to mean:

1. The building or buildings, together with the surrounding land occupied as, or used in the conduct of, one establishment, business, residence, or a combination thereof, and not intersected by a public road or by property occupied by others;
2. The portion of a building occupied by the customer, either in the conduct of his business or residence, or a combination thereof, and not intersected by a public corridor or by space occupied by other; or,
3. The continuous property operated as a single farm whether or not intersected by a public road.
4. In connection with inside moves, the term "same premises" is to be interpreted to mean the building or portion of a building occupied as a unit by the customer in the conduct of his business or as a residence, or a combination thereof, and not intersected by a public road, a corridor, or space occupied by others.

PRIVATE BRANCH EXCHANGE SERVICE (PBX Service)

1. A type of service providing an arrangement of switching equipment and stations for intercommunications among the stations and for connections through the local and long distance message telephone network to other subscribers.
2. Line (circuits), equipment and facilities ordinarily furnished in connection with PBX service include the following:

A. Stations:

- a. PBX Station - A station connected with a PBX switchboard or PBX dial switching equipment.
- b. PBX Extension Station - A telephone set which is bridged to the same line as the PBX station.
- c. PBX Interior Station - A PBX station that cannot originate or receive local or long distance calls either directly or through the PBX attendant.

B. Trunk: A central office line (circuit) connecting a PBX system with a central office.

C. Tie Line: A circuit connecting PBX switchboards.

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BY: *[Signature]*

By: *Bernard E. Hill*

General Manager

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GENERAL SUBSCRIBER SERVICES TARIFF

Mountain Rural Telephone
Cooperative

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Original Sheet 16

D. Trunk Termination: Equipment necessary to terminate each PBX trunk in the common switching equipment of a PBX system.

E. Line Termination: Equipment required for the provision of each PBX number associated with expandable PABX system.

PRIVATE LINE SERVICE

As opposed to exchange service, this refers to channels and equipment furnished to a customer for direct communication between various points without access to the Company's exchange switching network.

PRIVATE RIGHT-OF-WAY

A facility route granted to the Company on or over private property.

PUBLIC TELEPHONE

An exchange station installed on the Company's initiative, or at the Company's option, at a location chosen or accepted as suitable and necessary for furnishing service to the general public.

1. Coin Public Telephone: A public telephone equipped with coin collecting device into which all payments for the use of the telephone are deposited prior to (prepayment) or at (post-payment) the time the operator established the desired connection.

RATE CENTERS

Points upon which the airline distances for the determination of message toll telephone rates are based. In general, each city, town, or locality is designated as a rate center except that certain small towns and localities are assigned adjacent rate centers with which they are closely associated for communication purposes or by community of interest.

RESIDENCE SERVICE

Exchange service furnished to customers where the actual or obvious use is for domestic purposes.

ROTARY SERVICE

An arrangement whereby two or more lines furnished to customer are assigned number in sequence and equipped so that calls to the first number are automatically completed to the first non-busy line in the sequence. Lines beyond the first line are referred to as "auxiliary lines."

SEMI-PUBLIC TELEPHONE SERVICE

an instrument generally including a coin box, furnished at locations reasonably accessible to the public but not suitable for the installation of public telephones.

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SERVICE

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By: *Bernard G. Hill*

General Manager

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GENERAL SUBSCRIBER SERVICES TARIFF

Mountain Rural Telephone
Cooperative

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The act or means of supplying communication to the public.

SERVICE CONNECTION CHARGE

A non-recurring charge applying to the establishment or basic telephone service for a subscriber and certain subsequent additions to that service.

SHARED TENANT SERVICE

Shared Tenant Service is a shared service arrangement which allows Business Basic Flat Local Exchange Service to be resold subject to regulations of this Tariff.

(N)

1

(N)

SINGLE ENDED TERMINAL DEVICE

A terminal device which terminates only one line or channel at a given time (e.g., headsets).

SUBSCRIBER

Any person, firm partnership, corporation, municipality, cooperative organization or governmental agency furnished communication service by the Company under the provisions and regulation of its tariff.

SUSPENSION OF SERVICE

An arrangement made at the request of the customer, or initiated by the Company for violation of tariff regulations by the customer, for temporarily discontinuing service without terminating the service agreement or removing the telephone equipment from the customer's premises.

SWITCH

A unit of dial switching equipment which provides interconnection between station lines or trunks.

SYSTEM

The coordinated facilities, including central office equipment, outside plant and customer instrumentalities, used to provide telephone service to the public.

TARIFF

The rates, charges, rules and regulations adopted and filed by the Company and accepted by the Kentucky Public Service Commission.

TELEPHONE NUMBER

A designation assigned to a network access line necessary for placing calls to the telephone station or PBX and for identification in the assessment of message charges, etc.

TELEPHONE INSTRUMENT

Any communication device, either owned and leased by the Company to the customer, or owned by the customer, that can be used, when connected to the Company's network, for the purpose of transmitting and receiving information.

TEMPORARY SERVICE

PURSUANT TO 2007 KAR 5:011,
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BY: *J. George Hagan*

Issued: January 1, 1987

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By: *Bernard Hagan*
GENERAL MANAGER

GENERAL SUBSCRIBER SERVICES TARIFF

Mountain Rural Telephone
Cooperative

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Original Sheet 18

For the purpose of distinguishing between permanent and temporary service, temporary service is "any" service provided by the company which (1) does not fulfill the requirements of a minimum service contract, (2) would create an unusual expense for the Company caused by the short duration of service.

TEMPORARY DISCONNECTION

An arrangement made at the request of the customer for temporarily discontinuing service without terminating the contract or removing the telephone equipment from the customer's premises.

TERMINATION CHARGE

A charge applying when a subscriber discontinues an item of service or equipment prior to the expiration of initial service period designated for such item. The basic termination charge is an amount established for an individual item of service or equipment from which the termination charge is computed.

TIE TRUNK

A circuit connecting two PBX systems for the purpose of inter-communicating between the stations connected with such PBX switching apparatus.

TOLL CENTER

A telephone switching center at which the operations (manual or dial) function (message timing, switching, and recording) takes place in connection with the provision of toll message service.

TOLL MESSAGE

A message from a calling station to a station in a different local service area.

TOLL RATE

The initial period charge prescribed for toll messages usually based upon a minimum initial period and distance between exchanges.

TOLL SERVICE

Toll service is that part of the total telephone service rendered by the Telephone Company which is furnished between patrons in different local service areas in accordance with the rates and regulations specified in the Company's Tariff.

TRUNK LINE

A circuit over which customer's messages are sent between central offices or between a central office and a private exchange system.

UNDERGROUND SERVICE CONNECTIONS

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BY: *[Signature]*
General Manager

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GENERAL SUBSCRIBER SERVICES TARIFF

Mountain Rural Telephone
Cooperative

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a customer's "drop" wire which is run underground from a pole line or an underground distributing cable.

UTILITY TELEPHONE

Any person, firm, partnership or corporation engaged in the business of furnishing telecommunication services to the public under the jurisdiction of the Kentucky Public Service Commission.

WIDE AREA TELEPHONE SERVICE (WATS)

The furnishing of facilities for telephone communication between wide area service access line and other exchange and toll station telephones in the area prescribed in the tariff.

WIRING PLAN

An arrangement of wiring for connecting primary and extension stations, PBX stations and intercommunicating stations.

TELECOMMUNICATIONS DEVICES FOR THE DEAF ("TDD")

The telecommunication device for the deaf is a customer premise piece of equipment used to establish a direct communication line between individuals with hearing and/or speech disabilities .

TELECOMMUNICATIONS RELAY SERVICE

This service provides telephone communications between individuals with hearing and/or speech disabilities who use telecommunications devices for the deaf ("TDD") and all customers who use standard voice telephones.

(N)

(N)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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BY: Gordon C. Neal
FOR THE PUBLIC SERVICE COMMISSION

Issued: February 3, 1995
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By: L. David H. King
General Manager

GENERAL SUBSCRIBER SERVICES TAPFF

Mountain Rural Telephone Cooperative
Incorporated

Section B
First Revised Sheet 1

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General Manager

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GENERAL SUBSCRIBER SERVICES TARIFF

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By: Daniel H. McKeig
General Manager

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BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

GENERAL SUBSCRIBER SERVICES TARIFF

Mountain Rural Telephone
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Section B
First Revised Sheet 3

GENERAL REGULATIONS

B.1 Application of Regulations

The regulations set forth herein apply to intrastate services and facilities furnished within the State of Kentucky by Mountain Rural Telephone Cooperative, hereinafter referred to as the "Company" subject to the jurisdiction of the Kentucky Public Service Commission. When service and facilities are provided in part by the Company and in part by other companies, the regulations of the Company apply to that portion of the service or facilities furnished by it.

B.2 Limitations and Use of Service

B.2.1 Use of Subscriber's Service

1. Telephone equipment and facilities are furnished for the use of the subscriber's employees, agents or representatives of the subscriber or members of the subscriber's domestic establishment except in connection with semi-public telephone service and except as the use of the service may be extended, in addition to other service which may be separately ordered, to joint users, patrons of hospitals or of hotels, members of clubs, students living in quarters furnished by schools, colleges or universities, to persons temporarily subleasing a subscriber's residential premises, or to tenants living in retirement complexes.

2. Except as otherwise provided in this tariff, service furnished by the Company is intended only for communications in which the subscriber has a direct interest and shall be received by him from any other person, firm, or corporations for use, or in the collection, transmission or delivery of any communication for others. This prohibition shall not apply to a subscriber who is engaged as a communication common carrier for message telegraph communications.

3. In view of the fact that the subscriber has exclusive control of his communications over the facilities furnished him by the Company, and because of unavoidable errors incident to the services and to the use of such facilities of the Company, the services and facilities furnished by the company are subject to the terms, conditions, and limitations herein specified.

4. Except as otherwise provided in this tariff, telephone equipment and facilities are furnished for the use of the subscriber, employees, agents or representatives of the subscriber or members of the subscriber's domestic establishment, except in connection with Semipublic Telephone Service and except as the use of the service may be extended in addition to other service which may be separately ordered to joint users, patrons of hotels, members of clubs, patients of hospitals or to persons temporarily subleasing a subscriber's residential premises, or to approved Sharing and Resale of Basic Local Exchange Service Subscribers or Customer Provided Public Telephones. (N)

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BY: J. H. Heger

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By: Bernard H. Heger
GENERAL MANAGER

Mountain Rural Telephone
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5. Except as otherwise provided in this Tariff, service furnished by the Company is intended only for communications in which the subscriber has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by him from any other person, firm or corporation for such use, or in the collection, transmission or delivery of any communication for others. This prohibition shall not apply to a subscriber who is engaged as a communications common carrier in a public telegram message business, or to approved Sharing and Resale of Basic Local Exchange Service Subscribers, or customer provided public telephones. (N)

B.2.2 Establishment of Identity

1. The calling party shall establish his identity in the course of any communication as often as may be necessary.
2. The calling party shall be solely responsible for establishing the identity of the person with whom connection is made at the called location.

B.2.4 Minimum Contract Period.

1. Except as specified elsewhere in this Tariff, the minimum contract period is three months from the date service or additions to service are established and the minimum charge is the authorized rate for one month. For purposes of rate administration each month is considered to have 30 days.

B.2.5 Cancellation of Service

1. The Company may without notice either suspend service or terminate the subscriber's contract without suspension of service or, following a suspension of service, disconnect the service and remove any of its equipment from the subscriber's premises upon:

A. Abandonment of the Service

B. Failure of a subscriber to make suitable deposit as required by this Tariff.

C. Impersonation of another with fraudulent intent.

D. Listening in on party line conversation.

E. Use of service in such a way as to impair or interfere with the service of other subscribers such improper use includes, but is not limited to, the use of telephone service by a subscriber or with his permission in connections with a plan or attempt to secure a large concession is 50 percent or more, then the charge during the period of suspension is the rate regularly charged for the concession service.

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By: Bernard Helf
GENERAL MANAGER

GENERAL SUBSCRIBER SERVICES TARIFF

Mountain Rural Telephone Cooperative
Incorporated

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volume of telephone calls, to be directed to such subscriber at or about the same time which may result in preventing obstructing, or delaying the telephone service of others.

F. Abuse or fraudulent use of service; such abuse or fraudulent use includes;

a. The use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information without payment of the charge applicable for the service;

b. The obtaining, or attempting to obtain, or assisting another to obtain long distance messages telephone service, by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service;

c. The use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably expected to frighten or torment another;

d. The use of profane or obscene language;

e. The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.

G. Any other violation of the Company's regulations.

2. The Company reserves the right to cancel any contract for service with and to discontinue service to any person who uses or permits the use of obscene, profane or grossly abusive language over or by means of the Company's facilities, and who, after reasonable notice fails, neglects or refuse to cease and refrain from such practice or to prevent the same, and to remove its property from the premises of such person.

3. The Company may terminate the service and remove its equipment for non-payment of any sum due for exchange, long distance, or other services when the following requirements are met:

A. Written notice shall be sent to the customer no sooner than 10 days after the original bill is sent out.

B. The subscriber shall have a minimum of ten days to comply.

C. The disconnection of service shall not be made before the twenty-one days after the original bill is sent out.

D. Disconnection shall not occur on the preceding day of and on Saturday, Sunday and legal holidays.

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By:

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General Manager

dated February 20, 1981

GENERAL SUBSCRIBER SERVICES TARIFF

Mountain Rural Telephone Cooperative
Incorporated

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Original Sheet 6

B.2.6 Unauthorized Attachments or Connections

1. Except as provided by FCC regulations, no equipment, apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the Company whether physically, by induction or otherwise, except as provided in this tariff and under current FCC rules governing the application of and use of customer provided equipment. In case such unauthorized attachment or connection is made, the Company shall have the right to remove or disconnect the same; or to suspend the service during the continuance of said attachments or connection or to terminate the service.

2. Where a maintenance or repair visit is made to the subscriber's premises and the difficulty or trouble report results from the use of unauthorized attachments or connections, the "Maintenance of Service Charge" as specified in Section D of the Tariff shall be applied.

B.2.7 Broadcast of Recordings of Telephone Conversations

The broadcasting of a recording of a telephone conversations during the period of recording is permissible provided that, in the interest of protecting the privacy of telephone service, the recording is made in accordance with the regulations governing connection with subscriber-provided voice recording equipment as specified in this Tariff.

B.2.8 Recorded Public Announcements

1. Use of Company facilities or service in connection with automatic announcement service, automatic answering and recording service, or miscellaneous devices for recorded public announcements are subject to the following conditions:

2. For purposes of identification, subscribers to telephone service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided, unless the address of the organization or individual named in the announcement is shown in the currently distributed telephone directory.

3. Private telephone numbers will not be furnished for use with recorded public announcements.

4. Failure to comply with the provisions of this Tariff shall be cause of termination of service.

B.2.9 Limited Communication

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General Manager

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GENERAL SUBSCRIBER SERVICES TARIFF

Mountain Rural Telephone Cooperative
Incorporated

Section B
Original Sheet 7

The Company reserved the right to limit the length of communication when necessary because of a shortage of facilities caused by emergency conditions.

B.2.10 Transmitting Messages

The Company does not transmit messages but offers the use of its facilities for communications between subscriber. If because of transmission difficulties, the operator, in order to accommodate the subscriber, repeat messages she is deemed to be acting as the agent of the person involved and no liability shall attach to the Company because of any errors made by the operator or misunderstandings that may arise between subscribers because of the errors.

B.2.11 Unlawful Use of Service

The service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will be discontinued if any law enforcement agency, acting within its apparent jurisdiction, advises in writing that such service is being used in violation of law. The Company will refuse to furnish service when it has reasonable grounds to believe that such service will be used in violation of law.

B.2.12 Access to Subscriber Premise for Inspections

The Company reserves the right to access of the subscribers premise and property to either inspect its facilities when the Company suspects that the subscriber is not using his/her facilities as prescribed by this Tariff.

Should the subscriber refuse the Company its right to access after the Company has made reasonable efforts to arrange for a convenient time with the subscriber, the Company can at its sole option, disconnect the service of the subscriber.

There upon, the subscriber permits the Company to make its inspection after disconnection of service, and the facilities are found to be in conformance with the rules and regulations of this Tariff, the subscriber's service will be immediately restored.

B.3 Establishment and Furnishing of Service

B.3.1 Application for Service

1. Applications for service must be made in person ~~PUBLIC SERVICE COMMISSION~~ business office. In certain cases, however, applications may ~~OF KENTUCKY~~ be made in writing with prior approval of the Company. ~~EFFECTIVE~~

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GENERAL SUBSCRIBER SERVICES TARIFF

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Incorporated

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2. The Company reserves the right, within restrictions of the Kentucky Public Service Commission, to refuse service to any applicant who is found to be indebted to the Company for service previously furnished until satisfactory arrangement have been made for the payment of all such indebtedness. The Company may also refuse to furnish service to any applicant desiring to establish service for former subscribers of the company who are indebted for previous service, regardless of the listing requested for such service, until satisfactory arrangements have been made for the payment of such indebtedness.

B.3.2 Application of Business Rates

1. Business rates apply in offices, stores, factories, and all other places of a strictly business nature.

2. In boarding houses (exempt as noted under B.3.3.2) office of hotels, halls and offices of apartment buildings, quarters occupied by clubs or lodges, public, or parochial schools, or colleges, hospitals, libraries, churches, college fraternity houses, and other similar institutions (but excluding dormitory rooms at such schools or colleges).

3. At residence locations when the subscriber has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising, either by business cards, newspapers, hand bills, billboards, circulars, motion picture screens, or other advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephone during the intervals when, in compliance with the lease or established custom, business places are ordinarily closed.

4. Where the place of business and residence of a subscriber are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.

5. At residence locations, when an additional instrument or additional bell is located in a shop, office, or other place of business.

6. At any location where the listing of service at that location indicates a business, trade or profession, except as specified below.

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B.3.3 Application of Residence Rates

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BY:

By: *for Donald E. Hill*
General Manager
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GENERAL SUBSCRIBER SERVICES TARIFF

Mountain Rural Telephone Cooperative
Incorporated

Section B
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1. Residence rates apply in private residences where business alphabetical or classified telephone directory listings are not provided.
2. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the subscriber's use, and elsewhere in rooming houses which are not advertised as a place of business or which have less than five rooms for roomers of which furnish meals to less than ten boarders, provided business telephone directory listing are not furnished.
3. In the places of residence of a clergyman, and in the place of residence of a physician, dentist, veterinary, surgeon or other medical practitioner, provided the customer does not maintain an office in the residence. In the residence of a Christian Science practitioner, nurse or midwife, or in the office of any of the group of persons, provided the office building. In any of such cases the listing may indicate the subscriber's profession, but only in connection with an individual name. If listings of person not residing in the same household are desired, business rates apply.
4. Where the place of business and residence of a subscriber are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.

B.3.4 Availability of Facilities

1. The Company's obligation to furnish service is dependent upon its ability to secure and retrain, without unreasonable expense, suitable facilities and rights for the provision of such service.
2. The rates and charges quoted in this Tariff provide for the furnishing of service and facilities where suitable facilities are available or when the construction of the necessary facilities does not involve excessive costs.
3. When excessive costs are involved for the construction of facilities, charges for such construction will be determined in accordance with the regulations as set forth in Section E "Charges Applicable Under Special Conditions", except as otherwise specified.

B.3.5 Subscriber Billing

1. The subscriber is responsible for all charges in conjunction with the services furnished him including collect toll messages which have been accepted at the subscriber's telephone.

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General Manager

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GENERAL SUBSCRIBER SERVICES TARIFF

Mountain Rural Telephone Cooperative
Incorporated

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2. Monthly recurring charges are billed in advance and toll charges are billed in arrears. Special billing arrangements may be established for services provided to Governmental agencies.

3. Bills are due when rendered unless otherwise specified on the bill and may be paid at any business office of the Company or at any agency authorized to receive such payments.

4. For billing purposes each month is presumed to have 30 days.

5. Retroactive billing adjustments will not be made for a period exceeding three years, unless sufficient proof is available which will allow an adjustment for a period exceeding three years.

B.3.6 Telephone Numbers

1. The subscriber has no property right to the telephone number nor any right to continuance of service through any particular central office.

2. The Company reserves the right to change the subscriber's telephone number or the central office associated with such number, or both, as may be required for the proper conduct of its business.

B.3.7 Transfer of Service Between Subscribers

1. Service previously furnished one subscriber may be assumed by a new subscriber upon due notice of cancellation, provided there is not lapse in the rendition of service. Such transfers are subject to service connection charge regulations and may be arranged for under the following condition:

A. If the new subscriber, fully understanding the regulations governing the service and the status of the account and willingly assumes all obligation thereunder, then future bills will be rendered to him without an adjustment to or from any particular date, with the Company arranging for the requested change in billing and directory listing.

B. Under transfer of service the reassignment of the old telephone number to the service of the new party is arranged for only after the former subscriber has given his consent to its use, and then only when, in the judgement of the Company there exists no relationship, business or otherwise, between the old and new subscriber, and when in the judgement of the Company a change in the telephone number is not required.

C. When a relationship does exist, business or otherwise, between the old and new subscribers, the reassignment of the old telephone number

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By: *[Signature]*
Issued under authority K.P.S.C. No _____

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PURSUANT TO 807 KAR 5:011,
SECTION 9(1)

dated February 20, 1981

GENERAL SUBSCRIBER SERVICES TARIFF

Mountain Rural Telephone Cooperative
Incorporated

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will not be permitted unless all charges due under the current account have been paid, and then only when in the judgement of the Company a change in the telephone number is not required.

B.3.8 Floor Space, Electric Power and Operating at the Subscriber's Premises

1. The subscriber is responsible for the provision and maintenance at his expense, of all suitable space and floor arrangements, including but not limited to adequate lighting, proper relative humidity and temperature control, required on his premises for communication facilities provided by the Company in connection with services furnished to the subscriber by the Company. Any power outlets and commercial power required for the operation of such facilities shall be provided by, and at the expense of, the subscriber.

2. Except as may be specified elsewhere in this tariff, all operating required for the use of communications facilities provided by the Company at the subscriber's premises will be performed at the expense of the subscriber, and must conform with the operating practices and procedures of the Company to maintain a proper standard of service.

B.3.9 Termination of Service

1. Termination of Service by the Company

A. Violation of any of the regulation contained in this Tariff on the part of the subscriber may be regarded as sufficient cause for termination of the subscriber

B. When the service is terminated on the initiative of the Company because of violation of its regulations by the subscriber, the regulations stipulated below for termination of service at the subscriber's request apply.

C. The Company may refuse to furnish or continue to furnish service hereunder, if such service would be used or is used for a purpose other than that for which it is provided or when its use interferes with or impairs, or would interfere with or impair any other service rendered to the public by the Company.

2. Termination of Service at the Subscriber's Request

Service may be terminated at any time upon reasonable notice to the subscriber to the Company. Upon such termination the subscriber shall be responsible for the payment of all charges due for the period service has been rendered plus any unexpired portion of an initial service period or applicable termination charges, or both.

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GENERAL SUBSCRIBER SERVICES TARIFF

Mountain Rural Telephone Cooperative
Incorporated

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In the case of directory listings and joint-user service where the listing has appeared in the directory, the charges due to the end of the directory period, except that in the following cases charges will be continued only to the date of termination of the extra listing or joint-user service, subject, however, to a minimum charge for one month.

- (1) The contract for the main service is terminated.
- (2) The listed party or joint-user becomes a subscriber to some class of exchange service.
- (3) The listed party or joint-user move to a new location.
- (4) The listed party or joint-user dies.

For PBX service or special equipment, the charges may be based on the individual circumstances in each case as agreed upon at the time of installation.

Contracts for periods of longer than three month covering services whose installation required line extension may be terminated upon payment of all charges that would accrue to the end of the contract period, or the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original subscriber.

B.3.10 Suspension of Residence Service

1. General

A. Upon request, a subscriber to residence service may arrange for the temporary suspension of such service unless otherwise specified in other sections of this Tariff. Suspension of service is available on the subscriber's complete service or on such portion thereof as can be suspended.

B. When the period of suspension is less than one month, the regular charges for the full month of service shall apply.

C. In connection with complete suspension of service, local or long distance service is not furnished during the period of suspension. At the request of the subscriber, inward calls to a party at which service is suspended may be referred to the call number of another party in the same or a distant exchange.

D. The charge for the total suspension period may be collected in advance.

E. There is no reduction in the charge for foreign central office line mileage and foreign exchange line mileage during the period of suspension.

F. In connection with service at a concession rate, the charge for service during the period of suspension is 50 percent of the rate regularly charged for service without concession, except in the case the

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PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

GENERAL SUBSCRIBER SERVICES TARIFF

Mountain Rural Telephone
Cooperative

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First Revised Sheet 13

2. Application of Charges

A. Network Access Service

The charge for Network Access Service during the period of suspension is 50 percent of the rate regularly charged, except as specified in B.3.10.1 proceeding

(0)

B.3.11 Omitted due to being obsolete.

(0)

B.3.12 Equipment Facilities - Provision and Ownership

1. All equipment necessary for the provision of a given service will be furnished and owned by the Company except as provided elsewhere in this Tariff. This subscriber may be required to provide suitable housing or other protective measure where equipment is to be installed in location exposed to weather or other hazards. Commercial power will be furnished by the subscriber on his premises in suitable outlets when required.

2. Except as provided by the FCC, no equipment, apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the company; whether physically, by induction, acoustically or otherwise; except as provided in this Tariff or as otherwise authorized in writing by the Company or authorized by FCC regulation. In case any such authorized attachment or connection is made, the Company shall have the right to remove or disconnect the same or to terminate the service. Subscribers connecting customer owned terminal equipment, must notify the company and supply FCC administration number.

3. The provisions of the preceding shall not be construed or applied to bar a subscriber from using devices which service his convenience in this use of the facilities of the Company provided any such device so used does not:

A. Endanger the safety of Company employees or the public;

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BY: J. Deoghegan

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By: Harold Hill

General Manager

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GENERAL SUBSCRIBER SERVICES TARIFF

Mountain Rural Telephone
Cooperative

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B. Damage, require change in or alteration of, or involve direct electrical connection to, the equipment or other facilities of the Company, unless as provided for elsewhere in this Tariff;

C. Interfere with the proper functioning of such equipment or facilities;

D. Impair the operation of the communication system;

E. Otherwise injure the public in its use of the Company's services.

4. Devices provided by the subscriber to obtain quietness or privacy may be used in conjunction with the telephone instrument furnished to the subscriber by the Company provided that:

A. Such device does not involve direct electrical connection to the equipment of the Company, any change in or alteration of such equipment;

B. Such device does not interfere with its proper functioning or damage it in any way.

5. Facilities of an electric power company or oil, oil products or natural gas pipe line company, or railroad company, that are not used for resale, provided primarily to communicate with point located along a right-of-way (including premises of such company anywhere in cities, towns, or villages along the right-of-way) owned or controlled by such company and extending between or beyond exchange areas of the Company, may be connected with Private Branch Exchange instrument, or private line facilities furnished by the company subject to the conditions stated in Section K.

B.3.13 Maintenance and Repairs

All ordinary expense of maintenance and repair of regulated facilities, unless otherwise (C) specified in this Tariff, is borne by the Company. In case of damage, loss, theft, or destruction of any of the Company's property due to the negligence or willful act of the subscriber or other persons authorized to use the service, and not due to ordinary wear or causes beyond the control of the subscriber, the subscriber shall be required to pay the expense incurred by the Company in connection with the replacement of the property damaged, lost, stolen, or destroyed, or the expense incurred in restoring it to its original conditions.

B.3.14 Company Facilities at Hazardous or Inaccessible Locations

Where service is to be established at a location that would involve undue hazards, or where accessibility is impracticable, to employees of the Company, the subscriber may be required to install and maintain the Company's equipment and facilities in a manner satisfactory to the Company, any remuneration to be based on the conditions involved.

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GENERAL SUBSCRIBER SERVICES TARIFF

Mountain Rural Telephone
Cooperative

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First Revised Sheet 15

B.3.15 Work Performed Outside Regular Working Hours

The rates and charges specified in this Tariff contemplate that all work in connection with furnishing or rearranging service be performed during regular working hours. Whenever a subscriber requests that work necessarily required in the furnishing or rearranging of his service be performed outside the Company's regular working hours or that work once begun be interrupted, so that the Company incurs costs that would not otherwise have been incurred, the subscriber may be required to pay, in addition to the other rates and charges specified in this Tariff, the amount of additional costs incurred by the Company as a result of the subscriber's special requirements.

B.3.16 Additional Telephone Instruments

The monthly lease rates for Additional Telephone instruments provided by the company in the local exchange Tariffs for each exchange include circuits not exceeding 150 feet in length connecting instruments when both instruments are located in the same building or on the same premises.

Telephone instruments are furnished in accordance with such standard wiring plans as may be adopted by the Company.

Additional instruments are not furnished with Public Telephone Paystations, or Service Stations.

(D)

Separate telephone numbers or other distinctive designations are not assigned to additional instruments nor is code-ringing permitted.

B.4 Payment Arrangement and Credit Allowances

B.4.1 Advance Payments

1. At the time an application for service is made, an applicant may be required to pay a cooperative membership fee, as specified in the Cooperative's by-laws, and an amount equal to at least one month's service and/or installation charges which may be applicable and any applicable taxes or franchise fees in addition to such special construction and installation charges as are to be borne by the applicant. The amount of the advance payment is credited to the subscriber's account on the first bill rendered.

2. Federal, State or Municipal governmental agencies may not be required to make advance payments.

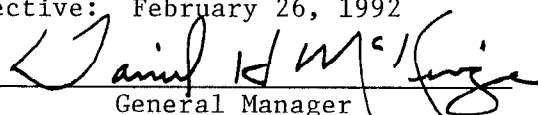
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MAY 28 1992


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GENERAL SUBSCRIBER SERVICES TARIFF

Mountain Rural Telephone Cooperative
Incorporated

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First Revised Sheet 16

B.4.2 Establishment of Credit

1. In accordance with Kentucky Public Service Commission rules, the Company is not obligated to furnish service to any individual or firm that owes for service previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company.

B.4.3. Deposits

1. The Company may require a minimum cash deposit or other guaranty to secure payment of bills

Service may be refused or discontinued for failure to pay the requested deposit. Interest, as prescribed by KRS 278.460, will be paid annually either by refund or credit to the customer's bill, except that no refund or credit will be made if the customer's bill is delinquent on the anniversary date of the deposit.

2. The deposit may be waived upon a customer's showing of satisfactory credit or payment history, and required deposits will be returned after one (1) year if the customer has established a satisfactory payment record for that period. If a deposit has been waived or returned and the customer fails to maintain a satisfactory payment record, a deposit may then be required. The Company may require a deposit in addition to the initial deposit if the customer's classification of service changes or if there is a substantial change in usage. Upon termination of service, the deposit, any principal amounts, and any interest earned and owing will be credited to the final bill with any remainder refunded to the customer.

3. In determining whether a deposit will be required or waived, the following criteria will be considered:

1. Previous payment history with the Company. If the customer has no previous history with the Company, statements from other utilities, banks, etc., may be presented by the customer as evidence of good credit.
2. Whether the customer has an established income or line of credits.
3. Length of time the customer has resided or been located in the area.
4. Whether the customer owns property in the area.
5. Whether the customer has filed bankruptcy proceeding within the last seven years.
6. Whether an existing customer with a good payment history is willing to sign as a guarantor who agrees to pay all of the account if it becomes delinquent.

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Mountain Rural Telephone
Incorporated

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4. If a deposit is held longer than 18 months, the deposit will be recalculated at the customer's request based on the customer's actual usage. If the deposit on account differs from the recalculated amount by more than \$10.00 for a residential customer or 10 percent for a non-residential customer, the Company may collect any underpayment and shall refund any overpayment by check or credit to the customer's bill. No refund will be made if the customer's bill is delinquent at the time of the recalculation. (N)

5. Business/Commercial or residential customer's deposits shall be based upon actual usage of the customer at the same or similar premises for the most recent 12-month period, if such information is available. If usage information is not available, the deposit will be based on the average bills of similar business/commercial or residential customers in the system. The deposit amount shall not exceed 2/12 of the customer's actual or estimated annual bill where bills are rendered monthly, 3/12 where bills are rendered bimonthly, or 4/12 where bills are rendered quarterly.

B.4.4 Billing Format

The following is a sample billing form:

* Miscellaneous monthly *
* customer information area *

Bill date

Customer Telephone Number
Customer Membership Number



Customer Name
Customer Address

| | Local Access | Amount |
|--|-------------------------|--------|
| | Equipment & Wire Charge | " |
| | Subscriber Line Charge | " |
| | Exchange Co Calls | " |
| | AT&T Communications | " |
| | Itemized Calls | " |
| | KY Dual Party Relay | " |
| | Utility School Tax | " |
| | 911 Emergency Fee | " |

Taxes

Total Due By The 10th

MOUNTAIN
RURAL
TELEPHONE
COOP.
CORPORATION
P.O. BOX 399
WEST LIBERTY,
KENTUCKY
41472-0399
(606) 743-3121

PUBLIC SERVICE COMMISSION
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(N)

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Mountain Rural Telephone Cooperative
Incorporated

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First Revised Sheet 17.1

4. After discontinuance of service and following rendition of the final bill, the Company will refund the subscriber's deposit plus accrued interest, or the balance, if any, in excess of any unpaid bills for past service provided. Such refund if any, will be forwarded to the last known address of the subscriber.

5. The fact that a subscriber is not required to make a deposit with the initial application or that a deposit collected with the initial application is not sufficient to cover a subscriber's anticipated needs in no way prohibits the company from requiring a deposit or increasing a deposit. Should a subscriber be notified of this requirement (for a deposit or an increase in a deposit) and refuse to place a deposit, then at the Company's option service may be terminated. Deposit cannot be applied until service is discontinued.

B.4.4 Discontinuance of Service for Failure to Maintain Credit

Service may be discontinued for failure to pay a bill within five days after the Company has served or mailed notice requiring the subscriber to do so, except in extreme cases. (C)

B.4.5 Restoration Charge

Where service has been discontinued for failure to maintain credit as specified above, the restoration charge will be made and collected by the Company.

B.4.6 Returned Check Charge

A returned check charge (See Section D for charge) will be applied to each insufficient funds check received. Telephone service will be subject to discontinuance as specified in Section B of this Tariff.

B.4.7 Credit for Interruptions

When the use of service of facilities furnished by the Company is interrupted due to any cause other than the negligence or willfull act of the subscriber or the failure of the facilities provided by the subscriber, a pro rata adjustment of the fixed monthly charges involved will be allowed, upon request of the subscriber, for the service and facilities rendered useless and inoperative by reason of the interruption during the time said interruption continues in excess of twenty-four hours from the time it is reported to or detected by the Company, except as otherwise specified in this Tariff. For the purpose of administering this regulation, every month is considered to have thirty days.

B.5 Obligation and Liability of the Company

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BY: Sharon L. Lee
PUBLIC SERVICE COMMISSION MANAGER

GENERAL SUBSCRIBER SERVICES TARIFF

Mountain Rural Telephone Cooperative
Incorporated

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B.5.1 Service Irregularities

The liability of the Company for damages arising out of impairment of service provided to its subscribers such as defect or failures in facilities furnished by the Company or mistakes omission, interruption, delays, errors, or defects in the provision of its services set forth herein of any portion of its services, occurring in the course of furnishing such facilities or services, and not caused by the negligence of the subscriber, or of the Company in failing to maintain proper standards of maintenance and operations and to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to the subscriber for the period of service which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities or services occurs.

B.5.2 Defacement of Premises

The Company is not liable for any defacement of or damage to the premises of a subscriber resulting from the furnishing of service or the attachment of the instruments, apparatus and associated wiring furnished by the Company on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of employees of the Company.

B.5.3 Equipment in Explosive Atmosphere

1. The Company does not guarantee nor make any warranty with respect to equipment provided by it for use in an explosive atmosphere. The subscriber shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the subscriber or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the subscriber or others, caused or claims to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of said equipment so provided.

2. The Company may require each subscriber to sign an agreement for the furnishing of such equipment as a condition precedent to the furnishing of such equipment.

3. The subscriber shall furnish, install and maintain sealed conduit with explosion proof fittings between this equipment and points outside the hazardous area where connection may be made with receptacles of the Company. The subscriber may be required to install and maintain this equipment within the hazardous area if, in the opinion of the

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OF KENTUCKY
EFFECTIVE

GENERAL SUBSCRIBER SERVICES TARIFF

Mountain Rural Telephone Cooperative
Incorporated

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Original Sheet 19

Company, injury or damage to company employees or property might result from installation or maintenance by the Company.

B.5.4 Liability

1. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays or errors or defect in transmission recurring in the course of furnishing service and caused by negligence of the customer shall in no event exceed an amount equivalent to the proportionate charge to the subscriber for the period of local service during which such mistakes, omissions, interruptions, delays or errors or defects in transmission occurs.

2. The subscriber indemnifies and saves the Company harmless against the following:

A. Acts or omissions of other companies when their facilities are used in connection with the Company's facilities to provide service.

B. Any defacement or damage to the subscriber's premises resulting from the existence of the Company's instruments, apparatus and associated wire on such premises, or from the installation or removal thereof, when such defacement or damage is not the result of the negligence of the Company or its employees.

C. Any accident, injury, or death occasioned by its equipment or facilities, when such is not due to negligence of the Company.

D. Claims for libel, slander, or infringement of copyright arising from the material transmitted or recorded over its facilities, claims for infringement or patents arising from combining with, or using in connection with, facilities of the Company, apparatus and system of the customer; and again all other claims arising out of any act or omission of the subscriber in connection with facilities provided by the Company.

B.5.4 E. Liability for failure to provide service.

F. Liability for telephone directories is covered in the Section under Directories.

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General Manager

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GENERAL SUBSCRIBER SERVICES TARIFF

Mountain Rural Telephone
Cooperative

Section B
First Revised Sheet 20

B.6 LINK-UP-KENTUCKY SERVICE CONNECTION CHARGES

(D)

B.6.1 GENERAL

1. Link-up Kentucky is offered in all exchanges to provide subsidized assistance to qualifying applicants. It is intended to preserve and promote subscribership among low income households by providing a credit to the installation and connection charges applicable to the provisioning of residence service.

B.6.2 REGULATIONS

1. Persons wishing to qualify for the credit must meet state certification criteria for eligibility. This credit is available only to residence customers, and will be applied to nonrecurring charges for the establishment of service for a single telephone line per household at the principal place of residence.
2. The subscriber must have lived at an address where there has been no telephone service for at least three months prior to the date that assistance is requested.
3. The subscriber must not have received this assistance within the last two years, with receipt of such assistance to be measured from the date of initiation of the telephone service for which assistance was provided.
4. The subscriber must not be a dependent for federal income tax purposes, unless the subscriber is more than 60 years of age.
5. The subscriber must meet the requirements of a state established income test.
6. Link-Up will be available to persons who are receiving Supplemental Security Income (SS), Aid to Dependent Children (ADC), food stamps or medical assistance.
7. Any subscriber who is denied Link-Up certification may file an informal complaint with the Kentucky Public Service Commission if, in the subscriber's opinion, Link-Up certification should have been granted.

B.6.3 RATES AND CHARGES

1. A nonrecurring credit in the amount of one-half (maximum of \$30.00) of the installation and connection charges will be applied to the subscribers total nonrecurring installation

(D)

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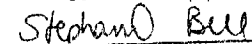
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By:


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SECRETARY OF THE COMMISSION

LOCAL EXCHANGE SERVICE

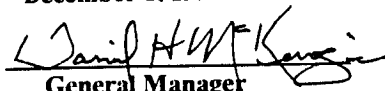
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Cooperative

Section C
Second Revised Sheet 1

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|----------------------------------|-----------|
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| C.1 Local Exchange Service Rates | 2 |
| Definition of terms | 2 |
| Rates | 2 |
| Toll Free Calling Area | 3 |
| C.2 Maps | 4 |
| C.3 Exceptions | 5 |

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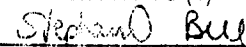
By:


General Manager

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DEC 01 1998

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SECTION 9 (1)

BY: 
SECRETARY OF THE COMMISSION

GENERAL SUBSCRIBER SERVICES TARIFF

Mountain Rural Telephone
Cooperative

Section C
Third Revised Sheet 2

C.1 Local Exchange Service Rates

C.1.1 Definitions

Basic Local Access Charge – The recurring monthly charge for residential or business service that accounts for network services through the protector. This service can be provided with either touch tone or rotary lines.

C.1.2 Monthly exchange service rates as authorized by the Kentucky Public Service Commission.

1. Monthly exchange rates for:

Campton
Ezel
Frenchburg
Hazel Green
Jeptha
Sandy Hook
West Liberty

| ONE-PARTY SERVICE | | |
|---------------------------|-----------|----------|
| BASIC LOCAL ACCESS CHARGE | RESIDENCE | BUSINESS |
| ROTARY DIAL ONLY | \$9.38 | \$16.38 |
| WITH TOUCH TONE | \$10.63 | \$17.63 |

Touch-tone is provided as described in section M.5 of this tariff

2. The rates specified herein are for periods of one month, are payable in advance, and entitle subscribers to an unlimited number of messages to all parties as identified in the toll free calling areas identified below.

Rotary service will not be available to any new or reconnected subscribers after December 1, 1998, however any subscriber with rotary service before December 1, 1998 may retain rotary service rates as long as their service is continuous at their existing location.

(C)

(C)

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Daniel H. W. King
General Manager

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BY: *Stephan O. Bell*
SECRETARY OF THE COMMISSION

EXCHANGE

Campton

Ezel

Frenchburg

Hazel Green

Jeptha

Sandy Hook

West Liberty

TOLL FREE
CALLING AREA

Ezel
Hazel Green
Jeptha
West Liberty
Frenchburg
Sandy Hook

Campton
Frenchburg
Hazel Green
Jeptha
Sandy Hook
West Liberty

Ezel
Jeptha
West Liberty
Campton
Hazel Green
Sandy Hook

Campton
Ezel
Jeptha
West Liberty
Frenchburg
Sandy Hook

Campton
Ezel
Frenchburg
Hazel Green
Sandy Hook
West Liberty

Campton
Hazel Green
Frenchburg
Ezel
Jeptha
West Liberty

Campton
Ezel
Frenchburg
Jeptha
Sandy Hook
Hazel Green

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GENERAL MANAGER

OCT 7 1993

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BY:

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Mountain Rural Telephone
Cooperative

Section C
Original Sheet 4

C.2 Maps

Maps which indicate and define the exchange and base rate area limits the respective exchanges are filed with the Kentucky Public Service Commission as part of the Certificate of Public Convenience and Necessity granted by the Kentucky Public Service Commission, and also filed in Section Y of this tariff.

PUBLIC SERVICE COMMISSION

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~~OF KENTUCKY~~
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By: *for Bernard Hill*

MAR 30 1983
General Manager

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PURSUANT TO 807 KAR 5:011,

SECTION 9(1)

BY: *[Signature]*

LOCAL EXCHANGE SERVICE

C. EXCEPTIONS

All Previous rates and charges in this section shall apply, with the exception of the following discounts for Company Employees.

The Company shall furnish free or discounted local telephone service to employees in the following manner.

1. After the employee has been employed with the Company for at least one year, they will receive a 50 % discount on their monthly local exchange service rate.
2. Supervisors and employees that are on call for maintenance purposes will receive a 100 % discount on their monthly local exchange service rate.
3. From time to time employees may receive free usage of certain features or services for testing purposes.
4. These exceptions apply only to local telephone service. No discount is given on any toll service.

(N)

(N)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

Issued: November 3, 1995
Effective: December 4, 1995

By:

General Manager

Daniel H. McFerguson

DEC 4 1995

PURSUANT TO 807 KAR 5.011,
SECTION 9(1)

BY: *Jordan C. Neal*
FOR THE PUBLIC SERVICE COMMISSION

GENERAL SUBSCRIBER SERVICES TARIFF

Mountain Rural Telephone
Cooperative

Section C1
Original Sheet 1

LINK-UP

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| Regulations | 2 | |
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Issued: December 17, 1997
Effective: January 1, 1998

By: *Daniel H. McKeen*
General Manager

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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JAN 01 1998

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

GENERAL SUBSCRIBER SERVICES TARIFF

Mountain Rural Telephone
Cooperative

Section C1
Original Sheet 2

LINK-UP

(N)

C1.1 DESCRIPTION OF SERVICE

- A. The Link-up program is designed to increase the availability of telecommunications services to low income subscribers by providing a credit to the non-recurring installation and service charges to qualifying residential subscribers. Basic terms and conditions are in compliance with the FCC's Order on Universal Service in CC Docket 97-157, which adopts the Federal-State Joint Board recommendations in CC Docket 96-45, which complies with the Telecommunications Act of 1996. Specific terms and conditions are as prescribed by the Kentucky Public Service Commission and are as set forth in this tariff.
- B. Link-up is supported by the federal universal service support mechanism.
- C. A federal credit amount of fifty percent (50%) of the non-recurring charges for connection of service, up to a maximum of \$30.00, is available to be passed through to the subscriber.

C2.2 REGULATIONS

- A. General
 - 1. Customers eligible under Link-up are also eligible for monthly recurring assistance under the Lifeline program.
 - 2. One low credit is available per household and is applicable to the primary residential connection only.
 - 3. The Link-up credit is available each time the customer installs or relocates the primary residential service.
 - 4. To receive the credit, proof of eligibility must be provided prior to installation of service.
 - 5. The total tarified charges for connecting service, including service and other installation charges, are considered in the credit calculation.
 - 6. Link-up is not available for resale.

(N)

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Effective: January 1, 1998

By: Daniel H. McKeen
General Manager

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

GENERAL SUBSCRIBER SERVICES TARIFF

Mountain Rural Telephone
Cooperative, Inc.

Section C1
First Revised Sheet 3

LINK-UP

B. Eligibility

1. To be eligible for a Link-up credit, the subscriber must be a current recipient of any of the following:
 - a. Social Security Insurance
 - b. Food Stamps
 - c. Medicaid
 - d. Federal Public Housing
 - e. Low-Income Home Energy Assistance Program (LIHEAD)
 - f. Temporary Aid for Needy Families (TANF)
 - g. National School Lunch's free lunch program (NSL) (N)
2. All applicants for service are subject to verification with the state agency responsible for administration of the qualifying program.

C. Certification

1. Proof of eligibility in any of the qualifying programs should be provided to the Company at the time of application for service. The Link-up credit will not be established until proof of eligibility has been received by the Company. If the customer requests installation prior to the Company's receipt of proof of eligibility, the requested service will be provided without the Link-up credit.
2. Proof of eligibility shall be in the form of an affidavit, certifying under penalty of perjury, that the subscriber is receiving benefits under one of the qualifying programs.

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Effective: August 24, 2004

By: W. A. Gillum
W. A. Gillum
General Manager

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

By: [Signature]
Executive Director

GENERAL SUBSCRIBER SERVICES TARIFF

Mountain Rural Telephone
Cooperative

Section C1
Original Sheet 4

LINK-UP

(N)

C2.2 RATES AND CHARGES

- A. The federal credit available for a Link-up connection is \$30.00 (maximum) or fifty percent (50%) of the installation and service charges from this Tariff, whichever is less.

(N)

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By: Daniel H. McQuigg
General Manager

PURSUANT TO 807 KAR 5.011.
SECTION 9 (1)
BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

GENERAL SUBSCRIBER SERVICES TARIFF

Mountain Rural Telephone
Cooperative

Section C2
Original Sheet 1

LIFELINE

| Contents | Sheet No. |
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(N)

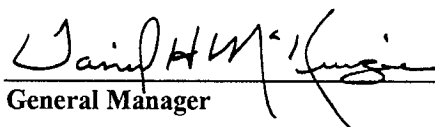
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BY: 
SECRETARY OF THE COMMISSION

GENERAL SUBSCRIBER SERVICES TARIFF

Mountain Rural Telephone
Cooperative

Section C2
Second Revised Sheet 2

LIFELINE

C2.1 DESCRIPTION OF SERVICE

- A. The Lifeline program is designed to increase the availability of telecommunications services to low income subscribers by providing a credit to monthly recurring local service for qualifying residential subscribers. Basic terms and conditions are in compliance with the FCC's Order on Universal Service in CC Docket 97-157, which adopts the Federal-State Joint Board recommendations in CC Docket 96-45, which complies with the Telecommunications Act of 1996. Specific terms and conditions are as prescribed by the Kentucky Public Service Commission and are set forth in this tariff.
- B. Lifeline is supported by the federal universal service support mechanism. A monthly surcharge will be assessed per access line.
- C. Federal baseline support is available for each Lifeline service and is passed through to the subscriber. The amount of credit will not exceed the charge for local service.

C2.2 REGULATIONS

A. General

1. Customers eligible under the Lifeline program are also eligible for connection assistance under the Link-up program.
2. One low-income credit is available per household and is applicable to the primary residential connection only.
3. A Lifeline customer may subscribe to any local service offering available to other residence customers.
4. Toll blocking, if elected, will be provided at no charge to Lifeline subscriber.
5. The deposit requirement is not applicable to a Lifeline customer who subscribes to toll blocking.
6. The federal primary interexchange carrier charge (PICC) will not be billed to Lifeline customers who subscribe to toll blocking and do not presubscribe to a long distance carrier.
7. A Lifeline subscriber's local service will not be disconnected for non-payment of regulated toll charges. Local service may be denied for non-payment of local and miscellaneous service. Access to toll service may be denied for non-payment of regulated tolls.

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By: W A Gillum

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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JAN 01 2002

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BY: Stephan Bue
SECRETARY OF THE COMMISSION

GENERAL SUBSCRIBER SERVICES TARIFF

Mountain Rural Telephone
Cooperative

Section C2
Second Revised Sheet 3

LIFELINE

8. Lifeline is not available for resale.
9. The monthly surcharge line item on the customer bill will be shown as "Kentucky Lifeline Support".

B. Eligibility

1. Lifeline and Link-up support should be made available to recipients of any of the following assistance programs:
 - a. Social Security Insurance
 - b. Food Stamps
 - c. Medicaid
 - d. Federal Public Housing
 - e. Low-Income Home Energy Assistance Program (LIHEAD)
 - f. Temporary Aid for Needy Families (TANF)
2. All applicants for service are subject to verification with the state agency responsible for administration of the qualifying program.

C. Certification

1. Proof of eligibility in any of the qualifying programs should be providing to the Company at the time of application for service. The Lifeline credit will not be established until proof of eligibility has been received by the Company. If the customer requests in stallion prior to the Company's receipt of proof of eligibility, the requested service will be provided without the Lifeline credit. When eligibility documentation is provided subsequent to installation, the Lifeline credit will be provide on a going forward basis.
2. Proof of eligibility shall be in the form of an affidavit, certifying under penalty of perjury, that the subscriber is receiving benefits under on o =f the qualifying programs, It is the customer's responsibility to notify the Company when the customer is no longer participating in any of the qualifying programs.
3. The company reserves the right to pericically audit its records, working in conjunction with the appropriate state agencies, for the purpose of determining continuing eligibility. Information obtained during such audits will be treated as confidential information to the extent required under State and Federal laws. The use or disclosure of information concerning enrollees will be limited to purposes directly connected with the administration of the Lifeline plan.

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By: WA Gillum

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SECTION 9 (1)
BY: Stephan Bue
SECRETARY OF THE COMMISSION

GENERAL SUBSCRIBER SERVICES TARIFF

Mountain Rural Telephone
Cooperative, Inc.

Section C2
Sixth Revised Sheet 4

LIFELINE

4. When a customer is determined to be eligible as a result of an audit, the Company will contact the customer. If the customer cannot provide eligibility documentation, the Lifeline credit will be discontinued.

C2.2 RATES AND CHARGES

A. General

1. Lifeline is provided as a monthly credit on the eligible residential subscriber's access line for local service.
2. Service charges in Section D are applicable for installing or changing Lifeline service.
3. Link-up connection assistance in Section C1, may be available for installing or relocating Lifeline service.
4. Service charges do not apply for converting existing service to Lifeline.

B. Rate

| | Monthly Amount | |
|--------------------|-------------------|-----|
| Lifeline Credit | \$13.00 | |
| Lifeline Surcharge | \$.08 | (C) |

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Effective: July 1, 2004

By: W A Gillum
W. A. Gillum
General Manager

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
07/01/2004
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

By: [Signature]
Executive Director

GENERAL SUBSCRIBER SERVICES TARIFF

Mountain Rural Telephone
Cooperative

Section D
First Revised Sheet 1

SERVICE CONNECTION CHARGES

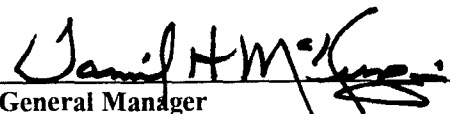
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| Exceptions | 5 | (C) |

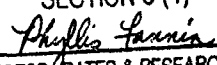
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Effective: May 1, 1996

By:


General Manager

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BY: 
DIRECTOR, RATES & RESEARCH DIV.

GENERAL SUBSCRIBER SERVICES TARIFF

Mountain Rural Telephone
Cooperative

Section D
First Revised Sheet 2

SERVICE CONNECTION CHARGES

D.1 GENERAL

The term service charges as specified herein, and in other sections of this tariff is defined as a non-recurring charge or charges applying to the ordering, installing, moving, changing, rearranging and furnishing of telephone service. All Service Connection charges expressed in this section of the tariff are in lieu of any membership fees specified in the by-laws of the Cooperative.

Charges in this section apply to basic single line business or residential service. Where equipment listed in other sections of this tariff is installed in addition to, or in place of, basic single line instruments, installation charges may apply either in addition to, or in place of charges specified herein.

D.2 PAYMENT OF SERVICE CHARGES

Payment of residential service charges for the initial establishment of service, may be extended equally over a period of two months. However, at the Company's option, service charges may be required to be paid at the time of application.

The charges specified herein do not contemplate work being performed by Company employees at a time when overtime wages apply due to the request of the customer. If the customer requests overtime labor being performed or interrupts work once begun, a charge in addition to the specified charges will be made based on the additional costs involved.

D.3 DEFINITION OF TERMS

1. Changes

A change is a substitution of a different type of telephone equipment, or a rearrangement of equipment or wiring which does not involve a change in location of the instrument.

2. Initial Service Periods

That service is installed and remain in used for three calendar months.

3. Inside Move

A transfer of telephone service or equipment from one location to another within the same building or that portion of the same building occupied by the same subscriber, where there is no interruption of the service other than is incident to the work involved.

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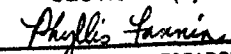
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By:


General Manager

MAY 01 1996

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: 

GENERAL SUBSCRIBER SERVICES TARIFF

Mountain Rural Telephone
Cooperative

Section D
Third Revised Sheet 3

SERVICE CONNECTION CHARGES

D.3 DEFINITION OF TERMS (continued)

4. Instruments in Place

The detariffed telephone instruments and inside wire necessary in the subscriber's premise to furnish the subscriber the service applied for are in place.

5. Late Charge

A fee assessed for payments received beyond the due date as expressed on the customer's bill.

6. Maintenance of Service

Labor expended by the Company to maintain service of its own equipment and lines, when through no fault of the Company customer provided equipment introduces trouble to the network of the Company.

7. Outside Move

Changes of regulated subscriber equipment of service from one premise to another are treated as an outside move.

8. Reconnect Charge

Reconnection of service following temporary disconnect for non-payment. If the service remains disconnected for ninety (90) days or more, the subscriber must reapply as a new customer and all rates and charges for new service will apply.

(C)

9. Installation Charge

Installation Charge covers the cost of connecting the access line in the central office and/or at the customer premise. If a customer's previous service has been disconnected for ninety (90) days or more, the subscriber must reapply as a new customer and all rates and charges for new service will apply.

10. Returned Check

A check returned to the Company from a bank, that was given to the Company as payment for an account.

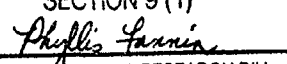
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By: 
General Manager

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EFFECTIVE

MAY 01 1996

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SECTION 9 (1)
By: 
DIRECTOR, RATES & RESEARCH DIV.

GENERAL SUBSCRIBER SERVICES TARIFF

Mountain Rural Telephone
Cooperative

Section D
First Revised Sheet 3.1

SERVICE CONNECTION CHARGES

D.3 DEFINITION OF TERMS (continued)

11. Service Connection Charge

A non-recurring charge or charges applying to the ordering, installing, and furnishing of regulated telephone service.

12. Termination

When the customer disconnects service within minimum service period and does not reestablish service within the boundaries of the company's service area.

13. Name/Number Change

Where at the customer's request, the name of the account is changed or a request to change the telephone number can be accomplished without a premise visit.

14. Toll Restriction Charge

Where at the Company's or customer's request, long distance dialing is blocked. This charge will not apply for Lifeline customers.

(N)
|
(N)

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By:

Daniel H. M. (unclear)
General Manager

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BY: *Stephan O. Bell*
SECRETARY OF THE COMMISSION

GENERAL SUBSCRIBER SERVICES TARIFF

Mountain Rural Telephone
Cooperative

Section D
Fourth Revised Sheet 4

SERVICE CONNECTION CHARGES

D.4 RATES

Except as provided in this section and other sections of this tariff, the following charges apply to both residential and business single line customers.

| | Installation/ Non-Recurring Charges | |
|--|---|-----|
| Basic Service Connection Charge | \$15.00 | |
| Reconnect Charge | \$12.00 | |
| Outside Move (regulated facilities only) | \$15.00 | |
| Number Change | \$ 8.00 | |
| Name Change | \$ 6.00 | |
| Special Billing Numbers | \$10.00 | |
| Returned Check Charge | \$20.00 | |
| Toll Restriction Charge | \$10.00 | (N) |

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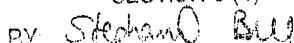
By:


General Manager

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OF KENTUCKY
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JAN 01 1998

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SECTION 9 (1)

BY: 
SECRETARY OF THE COMMISSION

GENERAL SUBSCRIBER SERVICES TARIFF

Mountain Rural Telephone
Cooperative

Section D
First Revised Sheet 5

SERVICE CONNECTION CHARGES

D.5 APPLICATION OF CHARGES

Except as provided elsewhere in this tariff, the following are subject to service charges:

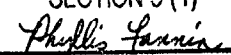
1. Voice Page Systems
2. All Classes Main Station Service
3. Extension Service Termination
4. Data Service
5. Mobile Telephone Service
6. Personal Signaling (paging) Service
7. PBX Service
8. Key Telephone Service
9. PBX and Key Trunk Service
10. Tie Lines
11. WATS Service
12. Miscellaneous Service Arrangements
13. Auxiliary Equipment
14. Private Line Exchange Service
15. Foreign Exchange

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General Manager

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BY: 
DIRECTOR, RATES & RESEARCH DIV.

GENERAL SUBSCRIBER SERVICES TARIFF

Mountain Rural Telephone
Cooperative

Section D
Original Sheet 6

SERVICE CONNECTION CHARGES

D.6 EXCEPTIONS

Service Charges do not apply for:

Visits to a customer's premise solely for the purpose of repair, maintenance or disconnection of Company service equipment.

Public Telephone Service

Changes in the class or grade of service, or concurrent moves or changes necessitated by a change in the class or grade of service or by a change in central office operation, when these are initiated by the Company.

Service reestablished after the destruction of the customer's premises by fire, flood or other similar causes beyond the customer's control, where the same amount of service is reestablished within a reasonable period of time at the same or different location. If, under the preceding condition, service is installed at another location and then subsequently reestablished at the original location, service charges will apply for the subsequent installation.

A change from listed telephone service to unlisted or non published telephone service necessitated by communications which are rectified that are of an annoying, foul or profane nature, when at the Company's discretion, it is felt that criminal intent exists. A service charge will apply for requests of unlisted and non-published numbers for reasons other than those expressed here.

Directory listings or billing address.

A change of telephone number when initiated by the Company.

Charges for unlisted or non-published telephone service when provided with initial service.

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General Manager

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GENERAL SUBSCRIBER SERVICES TARIFF

Mountain Rural Telephone
Cooperative

Section E
Original Sheet 1

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

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PUBLIC SERVICE COMMISSION
OF KENTUCKY

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Effective: ^{EFFECTIVE} April 1, 1981

MAR 30 1983

By: Bernard E. Hill

General Manager

Issued under authority K.P.S.C. No 7960 dated February 28, 1981, 5:011,

BY: [Signature]

GENERAL SUBSCRIBER SERVICES TARIFF

Mountain Rural Telephone
Cooperative

Section E
Original Sheet 2

E.1 Construction Charges

E.E.1. General

1. Special charges in the form of installation charges, monthly charges, or both, are applied in addition to the usual service connection charges and monthly rates, when, because of the occasional nature of the service or an unusual investment or expense, the revenue does not reasonably compensate the Company, as for example:

- a. The facilities are provided in remote or undeveloped areas outside the base rate area.
- b. The facilities are provided on a temporary basis.
- c. Conditions require the provision of special equipment or unusual methods of plant construction, installation or maintenance.
- d. The customer's location requires the use of costly right-of-way.

2. Title to all construction, provided wholly or partly at a customer's expense, is vested in the Company.

3. The word "cost", when used in this Section, means the in-plant cost consisting of labor, engineering, materials, supervision, and other overhead expenses associated with the construction. Estimated cost may be used; however, where the customer requests, actual cost will be used where practicable.

4. When attachments are made to poles of other companies in lieu of providing new pole line construction for which construction charges would be applicable under the provisions of this Section, the attachment rental charges to the Company may be assessed to the applicant(s) in whole or in part as the particular circumstances may warrant.

5. Except as otherwise provided herein, the regulations in this tariff contemplate that the type of construction required to provide the quantity and class of service involved will be determined by the Company. The applicant may be required to pay the additional costs involved where a different type of construction than that proposed by the Company is desired.

6. The customer is required to pay construction charges made by another company providing facilities connecting with the facilities of the Telephone Company.

7. Construction charges will not apply to the customer's aerial or buried drop which extends from the last pole to the building in which the telephone is located.

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BY: [Signature]
General Manager

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GENERAL SUBSCRIBER SERVICES TARIFF

Mountain Rural Telephone
Cooperative

Section E
Original Sheet 3

8. When an applicant is so located that it is necessary to use private right-of-way to furnish service and the company is unable to obtain the required right-of-way without cost, the applicant may be required to pay the costs incurred in securing, clearing, and retaining such right-of-way.

9. No construction charge is applicable for the provision of construction on public highways or other easements within the base rate area, or beyond the base rate area when such construction is to be used in serving customers with the grade and and class of telephone service normally offered in a given area.

E.1.2 Construction for Rural Service

Under normal conditions, or until the company has met its requirements under Rural Electrification Administration (REA), and Area Cover Design (ACD).the Company, without charge, will extend its lines to reach applicants within the exchange service area, subject to the following conditions:

1. Extension of rural line facilities outside the base rate area will be provided without construction charges under the following conditions:

a. Under normal conditions, the Telephone Company will extend its rural lines one-half mile to reach a rural customer within the exchange area.

b. The Telephone Company will provide main line extensions for the provision of rural service to a group of applicants if the number of applicants in the group for permanent service on an annual basis averages one for each half mile or less of plant extension, by shortest public highway measurement.

2. In all other cases, construction or extension of rural lines outside the base rate area will be made on the basis of construction charges as follows:

a. That portion of the construction expense to be borne by the telephone Company shall not be more than seven times the annual exchange revenue of the applicant or group of applicants.

b. The balance of such construction expense may be assessed by the Company to such applicant or group of applicants.

3. The construction charge assessed on applicant or group of applicants for facilities shall be paid in advance.

4. Payments for line construction are not refundable and no credit will be allowed for future installations on line extensions constructed under these regulations.

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for Bernard E. Hill

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GENERAL SUBSCRIBER SERVICES TARIFF

Mountain Rural Telephone
Cooperative

Section E
Original Sheet 4

5. Line extensions to provide service on a basis other than as covered above, required the payment of construction charges as determined from the conditions.

E.1.3 Private Right-of-Way

When the applicant is so located that it is necessary to secure private right-of-way to furnish service and the Company is unable to obtain the required right-of-way without cost, the applicant may be required to pay the cost incurred in securing, clearing and retaining such right-of-way.

E.1.4 Poles and Wire on Public Highways and Private Property

1. Except as provided under "Temporary Service", no construction charge is made for the provision of new pole lines or wire on public highways within the Base Rate Area.

2. Except as provided under "Temporary Service", where the applicant is located outside the Base Rate Area and the construction outside plant is required to provide facilities to service one or more applicants, the applicant or applicants may be required to bear the cost of such construction.

3. Except as provided under "Temporary Service", neither station installations, including drop wire, protector, inside wiring, telephone sets shall be considered as construction costs.

4. Poles on private property to be used as a part of the standard distributing plan serving subscribers in general are furnished, maintained and owned by the company, subject to such construction charges as may be applicable.

E.2 Temporary Service

1. When construction is required for temporary service and there is, in the opinion of the company, no immediate prospect of re-using the plant involved, the customer may be required to pay all or a portion of the cost of such construction, including the cost of removing the plant provided. The salvage value of any plant removed shall be deducted from the total cost to be paid by the subscriber.

2. Under "unusual" conditions station installations, including drop wire, protector, inside wiring, telephone sets, and any common control equipment can be included, all or part, in the cost of construction. Inclusion of items mentioned here in any construction costs would be reviewed on an individual basis. Decision made by the company

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concerning construction costs under this paragraph would not be precedent setting with respect to other cases.

E.3 Charges for Unusual Installation

E.3.1 Installation of Interior Wire

1. Inside Wiring

A. Where, due to the type of construction of the building occupied by an applicant or the conditions imposed by the applicant, abnormal expense is incurred by the company, the applicant shall be required to pay the difference between the expense incurred by the company and the expense which would normally have been incurred of the installations.

B. The customer will be required to provide suitable access to work space for installation and maintenance purposes, and to remove and replace and ceiling, walls, floor, etc., as may be required. The company shall reserve the right to refuse to install or maintain wiring in a location where safety of workmen or continuity of service might in the opinion of the company be questionable.

2. Limitations

(1) Preinstallation of inside wire is limited to building under construction.

(2) Should the company provide preinstllaed inside wire, and its location is not suitable to the customer when construction is completed, the company will complete its installation by the method desired by the customer at normal service charge rate.

(3) If construction of the building has progressed to such a point as to make preinstallation of inside wire impractical, the company is under no obligation to provide such wiring.

(4) It is solely the responsibility of the customer to notify the company of their desire for preinstallation of inside wire.

3. Underground Service Entrances

When underground service connections are desired by the customer as initial installation in places where aerial drop wires would ordinarily be used to reach the customer's premises, or when aerial facilities are used to provide service or channels to a customer and subsequently the customer desires that such facilities be placed underground, the following regulations apply:

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A. Underground service entrances may be provided at the customer request as special construction in connection with either existing or new services in lieu of the usual aerial drop wire.

B. Buried service entrance facilities will be furnished without a construction charge where buried service wire or buried cable would normally be provided by the company for service entrance; unless agreements between the company and a contractor or customer have been made prior to land development.

C. Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the customer and in addition, the customer shall pay the cost of the underground cable including the cost of installing less the estimated cost to the Company of installing such aerial facilities as would be (or are) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Company.

D. The duct or ducts required in the underground conduit by the Company to furnish service shall be reserved for its exclusive use.

E. Where armored cable is laid in a trench, the trench shall be constructed and back-filled by or at the expense of the customer. In addition, the customer shall pay the cost of the cable, including the cost of installation, less the estimated cost of installing such aerial drop as would be required to furnish the same service.

F. Where facilities are changed from aerial to underground, in addition to the above, the customer is charged the cost of dismantling and removing the aerial facilities.

E.4 Special services and facilities, not ordinarily used in the furnishing of service and not otherwise mentioned in, or provided for or contemplated by the tariff of the Company, may be furnished or leased pursuant to special contract for such special service or facility for such period as may be agreed upon, provided such special service or facility does not interfere with the telephone service furnished by the Company.

In the event any such service or facility or the use made thereof interferes with, or the facilities used in furnishing such special service or facility are needed for the furnishing of telephone service by the Company, it may terminate such contract and cease to furnish such special service and facility after thirty days written notice to the customer and provided further that the Public Service Commission may terminate such contract whenever, in its opinion, public interest required such termination.

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E.5 Moves or Changes of Existing Construction

When the Company shall move or change existing construction or equipment for which no specific charge is quoted in this tariff, the person at whose request the move or change is made may be required to bear the cost of such move or change.

E.6 Construction in Residential Development

E.6.1 Terms

1. Single family development-is five or more adjoining lots in a recorded plan for the construction of single family residences including mobile homes intended for year round occupancy.

2. Duplex development-is three or more lots in a recorded plan for the construction of dual family residence intended for year round occupancy.

3. Multi-family development-is one or more lots in a recorded plan with three or more units planned for each lot, and intended for year round occupancy. In this category would fall apartment complexes, apartment buildings and condominiums.

4. Speculative development-where a tract of land is being developed, where distribution facilities of the Company have to be extended in conjunction with the development of the tract prior to its completion, either at the convenience of the developer or the Company, and where dwellings are being constructed without a sales contract or signed lease. The intent of the term speculative is defined as a situation where the Company is requested to make facility investments with no firm guarantee of a timely return on that investment.

5. Non-speculative development-where a tract of land is being developed where facilities of the Company exist or where the development of the tract permits distribution extension as the customer requires service, and necessary cable facilities can be provided at the Company's convenience. The term non-speculative is intended to mean that investment to plant can be made with firm guarantees of a timely return on investments.

D.6.2 Condition

E.6.2.1 Where requests are made of the Company by the developer of a residential development, the Company will require:

E.6.2.2 1. At his own expense, provide the Company with a detailed subdivision plan, showing detailed surveys of each lot in the plan, street location, and a key map showing all other specific locations.

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2. At his own expense, provide the Company with easement satisfactory to the Company for occupancy and maintenance of distribution and related facilities, except service lines in public places which the Company has the right to occupy.

E.6.2.3 At his own expense, the developer will clear easements for the aforementioned facilities clear of tree stumps and other obstructions.

E.6.2.4 Should the developer make changes in the plot plan after the Company has completed engineering or begun construction, which creates for the Company additional expense, the developer shall bear the cost of these additional expenses.

E.6.2.5 Before the construction of Company facilities, the developer is responsible for identifying all underground facilities of others. Should in the course of construction of its facilities, the Company damages the facilities of others that were not identified by the developer, the developer will bear all expense in the repair of said facilities.

D.6.2.6 During the following completion of construction of Company facilities, and prior to completion of the development, the developer shall bear the cost of damage to the Company's facilities caused by the developer and others. This includes all distribution and service lines. Costs here are defined as labor, material and overhead expenses applicable at the time of damage. This liability is only to those areas where lots or buildings have not been sold or occupied by tenants and is still under construction, or where development of lots have been completed and sold to a contractor operating independently of the developer.

E.6.3 Conditions - Speculative Development

E.6.3.1 If the development in the sole opinion of the Company is speculative, the following conditions apply in addition to those specified in paragraph E.6.2.

1. After the developer has supplied the Company with a subdivision plan, the company will prepare an estimate of costs involved in supplying distribution cable and service wires.

2. The developer will be required to post an amount ~~PUBLIC SERVICE COMMISSION~~ bearing) equal to the construction estimate.

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3. The company will then begin work on detailed engineering and construction of facilities required by the developer.

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4. Once construction has been completed and the actual cost of construction has been determined, the developer will be refunded any difference should the cost be less than the amount originally posted, or to pay the balance of the costs exceed the amount originally paid.

5. These funds will then be considered payment for construction of facilities. These facilities shall be owned and maintained by the Company.

6. As each dwelling unit is occupied and its occupant accepts service from the Company, the Company will refund the developer or his designate the pro rata share of the construction cost. The proration will be determined by dividing the total number of lots and dwelling units in the total development, by the total cost of construction.

7. From the date of completion of the Company's facilities, the Company is liable to refund construction costs for a period not to exceed ten years.

E.7 Franchise and Municipality Taxes

D.7.1 General

When any municipality charges, collects or receives from the Company and license, occupation, privilege, inspection or other similar tax or fee or any franchise fee or payment, or any fee or payment similar in nature thereto, for the use of the streets or other public places or any concession for Tariff Rates on its telephone service, whether such taxes, fees or payment be expressed as a lump sum, or a flat rate, or based on receipts, or based on poles, wires, conduits, or other facilities, or otherwise, so much of the aggregate amount of such payments and concessions as exceeds three (3) per cent of the recurring local service revenues received from subscribers located within such municipality will be billed, insofar as practical, pro rata to the subscribers receiving exchange service within the municipality.

E.7.2 Except for state, county, or municipal taxes, all pro ration of fees and other charges mentioned in above paragraph will be approved by the Commission before being applied to the subscriber bill.

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Section F
First Revised Sheet 1

DIRECTORY LISTINGS

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GENERAL SUBSCRIBER SERVICES TARIFF

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Section F
Original Sheet 2

DIRECTORY LISTINGS

F.1 Regulations Applicable to Directory Listings

1. The rates and regulations specified herein for directory listings apply only to the alphabetical section of the directory. Listings are intended solely for the purpose of identifying subscriber's telephone numbers and as an aid to the use of telephone service.

2. The Telephone Company will furnish to its subscribers, without charge, only such directories as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge.

3. Directories regularly furnished to subscribers are the property of the Telephone Company, are loaned to subscribers only as an aid to the use of the telephone service, and are to be returned to the Telephone Company upon request. Subscribers must not deface or mutilate directories. The Telephone Company shall have the right to make a charge for directories issued in replacement of directories destroyed, defaced, or mutilated while in the possession of the subscriber. No binder, holder, or auxiliary cover, except such as may be provided by or with the consent of the Telephone Company shall be used on or in connection with any directory furnished by the Telephone Company.

4. The listing of subscribers either without charge or at the rate specified herein for additional listings in the alphabetical section of the directory does not contemplate special prominence of arrangement. In accepting listings as requested by the subscribers of prospective subscribers the Company will not be a party to controversies between subscribers as a result of the publication of such listings in its directories.

5. Listings must conform to the Company's specifications with respect to its directories. The Company reserves the right to reject listings when in its judgement such listings would tend to delay or impede the use of the service.

6. The Company reserves the right to limit the length of any listing to one line in the directory by use of abbreviations when in its judgement the clearness of the listing and the identification of the subscriber is not impaired thereby.

7. Except as hereinafter provided only one listing shall be furnished without charge for each main service, joint user service, ~~effective~~ system or Centrex system; where a number of main services are provided on a

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rotary basis they are considered as one service. If additional listings are required to properly identify the subscriber, such additional listings may be provided without charge to the extent that the number or listing allowed does not exceed the number of main station line or PBX trunks associated with that service. Directory listings showing the appropriate station number may be furnished indented under the main listing or additional listings at the charge for additional listings. Such listings may be specific department, location or titles of key personnel.

8. Additional listings on rotary numbers usually bear the call number of the first line of the rotary group but, at the subscriber's request, they may bear any one of the rotary numbers.

9. Street numbers, followed by the names of streets, will be used in identifying the location of the subscriber except when in the judgement of the Company names of buildings, apartment houses or communities serve as a better means of identification. Corner addresses are undesirable and will be used only where the street number is not available. The use of floor, room or suite numbers of buildings or apartment houses, or other such designation is not permitted.

10. Listings are not provided in connection with public telephone service except when the lists will facilitate the operations of the Company. No additional listings are permitted. Listings in connection with semipublic telephone service are furnished under the rates and regulations as other business service.

11. When in the judgement of the Company the use of reference or other listings in excess of the number of listings permitted without extra charge as previously outlined, are needed for better identification of the subscriber or governmental offices to facilitate the Company operations, such listings may be provided without charge.

12. Whenever any question arises to the right of a subscriber (1) to list the name of a business which he claims he is authorized to represent; or (2) to use a listing which includes the trade name of another, the company is privileged to require the subscriber to secure from the owner of such name, written authority to use it, addressed to the company for the acceptance for insertion or for the continuance of such listings; and is privileged to refuse to accept or delete such lists where (1) such written authority is not so furnished or (2) such authority is withdrawn by such owner in writing to the company

13. Primary Listings

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1. One listing without charge, termed the primary listing, is provided as follows:

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BY: J. L. Lamm

General Manager

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Section F
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A. For each separate subscriber service. When two or more main station lines or PBX trunk lines are consecutively operated, the first number of the group is considered the primary listing.

B. For each semi-public service.

C. For each joint user.

D. For each service station subscriber.

14. Unlisted number service is the withholding of a customer's listing from the printed telephone directory. The number may be obtained from the directory assistance operator.

15. Non-published number service is the withholding of a customers listing from both the telephone directory and directory assistance records.

16. The length of contract period of directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day the directory is distributed to the customer to the day the succeeding directory is distributed to the customers. Unless the listing no longer serves the customer because of disconnection, removal, etc., of the service the minimum contract period will be for 30 days.

F.2 Business Listings

Business names in the directory listings shall be limited to the following:

1. The individual name of the subscriber or joint user, or

2. The name under which the subscriber or join user is actually doing business as evidenced by signs on the premises by letterheads, and by name under which a bank account is carried, or

3. The name under which a business is actually being conducted by someone other than a subscriber and which the subscriber or joint user is authorized by such other to use or

4. The individual names of the officers, partners or employees for the subscriber, or

5. The names of department when such listings are deemed necessary from public reference viewpoint.

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By: Bernard Hees
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GENERAL SUBSCRIBER SERVICES TARIFF

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F.2.1 SHARED TENANT SERVICES LISTINGS

1. A client of shared tenant services may request the reseller, on his behalf, to obtain listings as specified in this tariff. All appropriate charges and regulations for directory listings specified herein are applicable to clients listings. Clients listing changes will be billed to the reseller (customer of record) and will not be billed separately.
2. A client of a reseller who does not require a directory listing but requires that a telephone number be accessible for E-911 or other similar services, must be listed as a Private (un-listed) listing. The un-listed directory number charge will apply per section D.1. proceedings.
3. Business rates apply for all subscribers under the Sharing and Resale Tariff even though residence directory listings may apply for listings provided for sharing and resale clients.

(N)

(N)

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F.3 Residence Listings

Residence names in the directory listings shall be limited to following:

(L)

1. The individual name of subscriber, or
2. The individual name of a member of the subscriber's family or joint user.

F.4 Additional Listings

F.4.1 Regular Additional Listings

1. Business additional listing may be the names of partners or members of the firm if the subscriber or joint user is a partnership or firm; the names of officers of the corporation, if the subscriber or joint user is a corporation; and for any business establishment, the names of associates or employees of the subscriber or joint user. No other class of listing, such as service, agency commodity, etc., will be accepted.

2. Residence additional listings may be the names of member of the subscriber's immediate family.

3. In connection with semi-public telephone service, additional listings are allowed at regular additional listing rates in the name of permanent guests or tenants at that location.

4. Ordinarily, all additional listings must be of the same address and telephone number as the primary listing, except as provided below for alternate listings. However, when in the opinion of the company it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished a listing may be permitted under the address of PBX, installed on premises of the subscriber, but an address different from that of the switchboard, of main station, using the telephone number of the primary listing.

5. Additional Listing charges (except for listings of alternate call number and office hours) date from the time the listing is posted on the information records. Information records are posted at the time application for the listing is made, or at the date so issue of the directory as the subscriber may desire. Charges for listings of alternate call number and office hours become effective as of the date of the issue of the directory.

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F.4.2 Special Type of Additional Listings

1. Duplicate and Cross Reference Listings.

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A. Duplicate listings, i.e., listings of nicknames, abbreviated names, which are commonly spelled in more than one way, and rearrangements of names, are permitted when, in the opinion of the Company, they are necessary for the proper identification of a subscriber, and are not desired to secure a preferential position in the directory or for advertising purposes

B. Cross reference listings are permitted when their use will facilitate in the handling of telephone calls

2. Alternate Call Number Listings

A. Listing of an alternate telephone number.

B. The alternate number may be that of a service not under contract with the subscriber in connection with whose name it appears. In such a case, the consent of the subscriber to the alternately listed service must be obtained before the alternate listing is furnished.

3. Foreign Exchange Listings

Foreign Exchange Listings, i.e., listings of subscribers located in an exchange other than in which the listed service is furnished, are permitted.

4. Temporary Listings

1. Residence subscriber who lease their premises for period of less than one year and request the Company to render service to their tenant without change in contract, may arrange for listing of such tenant provided that the subscriber and the tenant do not occupy the premises at the same time.

2. All billing and contractual arrangements remain unchanged, the subscriber being responsible for the payment for all charges.

5. Office Hour Listings

Listing of office hours or other information which is not required in order to efficiently handle telephone traffic, is not included in the charges for service. Subscriber who desire that their office hours appear in connection with their listing may obtain same by paying the rates for Regular Additional Listings. A phrase directing the method of calling when a PBX operator is not on duty may be listed in the directory at Regular Additional Listing rate. ~~PUBLIC SERVICE COMMISSION~~

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6. Dual Name Listings

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Original Sheet 7

- A. Dual Name Listings may be provided for customers subscribing to residence service who share the same surname and reside at the same address, and for a person known by two first names.
- B. Dual Name Listings may be provided as the primary listing at no additional charge for the addition of the second name to the listing.
- C. Dual Name Listings may be provided as an additional listing at the customers option at regular additional listing rate.
- D. A service order charge described in Section D applies for:
- a. Changing a primary single name directory listing to a primary Dual Name Listing.
- b. Changing an additional Dual Name directory listing to a primary dual name listing, or
- c. Changing the primary or additional dual name directory listing once established; when not accomplished on an order for which service order charge is not applicable.

F.5 Rates

F.5.1 Primary Service Listings

Monthly Rate

- | | |
|--|-----------|
| 1. Primary Station | No Charge |
| A. Individual Line Service, each | No Charge |
| B. Party Line Service, each | No Charge |
| C. Multi-Party Line Service, each | No Charge |
| 2. Joint User Service, each | No Charge |
| 3. Private Branch Exchange Service, each | No Charge |
| 4. Radio Telephone Service, each | No Charge |

F.5.2 Additional Listings, per line of information requested by customer.

- | | |
|--------------------------------------|-----|
| 1. Regular additional listings, each | .50 |
|--------------------------------------|-----|

F.5.3 Duplicate and Cross Reference .50

F.5.4 Alternate Call Number Listings, each .50

F.5.5 Foreign Exchange Listings, each

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The rate for a foreign Company listing will be the rate

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Applicable in the directory where the listing appears.

| | |
|--|------|
| F.5.6 Temporary Listings, each | .50 |
| F.5.7 Office Hour Listings, each | .50 |
| F.5.8 Dual Name Listings | |
| 1. Primary Service Listing, each | .50 |
| 2. Additional Listing, each | .50 |
| F.5.9 Unlisted Number, each | .50 |
| F.5.10 Non-Published Number, each | 1.00 |
| F.5.11 Indented Listings, each | .50 |
| F.5.12 Caption Listings, each | .50 |
| F.5.13 Shared Tenant Services Client Listing, each | .50 |

(N)

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By: Bernard Keel
GENERAL MANAGER

GENERAL SUBSCRIBER SERVICES TARIFF

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Section G
Third Revised Sheet 1

PAYPHONE SERVICE

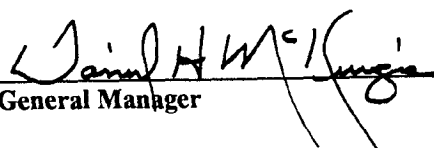
| Contents | Sheet No. |
|---|------------------|
| Table of Contents | 1 |
| Definitions and Requirements of Basic Payphone Access Service | 2 |
| Service Options | 3 |
| Rates | 4 |

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BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

By: 
General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Mountain Rural Telephone
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Section G
Second Revised Sheet 2

PAYPHONE SERVICE

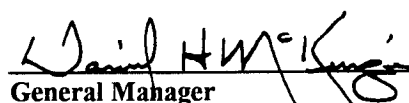
G.1 DEFINITION AND REQUIREMENTS OF BASIC PAYPHONE ACCESS SERVICE

- 0.1 Access line service for customer-provided or payphone service provider (PSP) public telephones is an exchange line service provided to an entity that provides pay telephone service.
- 0.2 This access line service is provided on a flat rate basis.
- 0.3 This access line service is provided for use with non-coin operated payphones or coin operated payphones.
- 0.4 The subscriber shall be responsible for the installation, maintenance and operation of customer provided payphones used in connection with this service.
- 0.5 Customer provided payphones must be connected to the Company network in compliance with Part 68 if the F.C.C. rules and regulations.
- 0.6 The service is furnished, subject to the condition that all applicable regulations in this Tariff will be adhered to, with the exception of that which restricts the use of service and prohibits payment to the customer by another for use of the service.
- 0.7 The service is provided for use by the subscriber but may be used by others when so authorized by the subscriber, provided that all such usage is subject to the provisions of this Tariff.
- 0.8 This service is not subject to concessions.
- 0.9 This service may not be suspended at a reduced rate.
- 0.10 Access line service for customer provided payphones can not be included on accounts containing other classes of service. A separate account is required for this offering at each location.
- 0.11 The Telephone Company is not responsible for refunds of coins deposited in customer provided coin operated payphones.
- 0.12 Customer provided payphones may not be attached to other types of access lines.
- 0.13 The subscriber to this service will be responsible for any and all toll charges billed to the subscriber's account.
- 0.14 The basic payphone access service includes touch tone service as described in this Tariff.

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GENERAL SUBSCRIBER SERVICES TARIFF

Mountain Rural Telephone
Cooperative

Section G
Second Revised Sheet 3

PAYPHONE SERVICE

G.2 SERVICE OPTIONS

At the request of the subscriber, certain options may be added to the access line for payphone service and will be billed at the approved tariff rate. All options must be compatible to the hardware and software in use by the existing Telephone Company switching equipment.

0.1 Coin Supervision Additive

The Telephone Company will provide Coin Supervision Additive Service to Payphone Service Providers (PSP) who order local exchange service lines for the provision of pay telephone service and where the pay telephone equipment connected to the local exchange service lines requires central office coin supervision capability.

Coin Supervision Additive Service provides the capability of central office line equipment to pass signals and/or tones from a local exchange service line to a trunk terminating at the PSP's operator service provider. These signals enable an operator service provider to recognize coin deposits and return coins to the pay telephone user. Coin Supervision Additive Service also permits a suitable equipped operator service provider to automatically ring back the originating local exchange service line upon completion of a call.

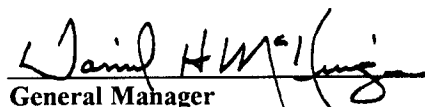
This option requires a special central office line card which differs from the standard access line card.

0.2 Payphone Screening/Blocking

Screening/Blocking for payphone access lines includes Telephone Company provided services necessary to coordinate with operator connections or block subscribers from making specific types of calls. This service includes software translations done at the Telephone Company's facilities and also includes coordination between the Telephone Company and connecting company databases.

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GENERAL SUBSCRIBER SERVICES TARIFF

Mountain Rural Telephone
Cooperative

Section G
Second Revised Sheet 4

PAYPHONE SERVICE

G.3 RATES

| | Monthly | |
|----------------------------|-----------|-------|
| Basic Payphone Access Line | * \$17.63 | ** |
| Coin Supervision Additive | .95 | 20.00 |
| Payphone Screening | .95 | 20.00 |

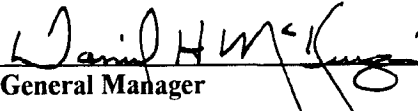
* Included in this rate is the standard 1B rate of \$16.38 plus the standard touch tone rate of \$1.25.

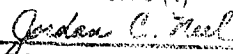
** The non recurring installation charge for the Basic Payphone Access Line will be the same rate used in Section D of this Tariff.

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